XIth Accident Compensation Seminar 2007

Institute of Actuaries of Australia

Western Australian CTP Scheme Update

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INTRODUCTION

- Highlights Past 3 Financial Years
- State of the Fund
- Premiums
- Claim Frequency
- Claims Costs
- Future Direction



Highlights – Past 3 Years

- The Fund has maintained a fully funded status over the past three financial years [121%;132% and 129%]
- No Premium Increases for 2004/05 and 2005/06 and 10% reduction for most vehicle classes from 1 July 2006
- Gross Written Premium of \$326M in 2004, \$342M in 2005 and \$366M in 2006

- Amendments to The Motor Vehicle (Third Party Insurance) Act 1943:
 - Premium Setting Process Amendments
 - Ability to have more than one adjustment to the Scale of Premiums each financial year (effective 17/05/06)

Single Vehicle Accidents – Employee Driver Claims

- Preventing the transfer of what are clearly worker's compensation claims costs to the CTP scheme (effective 1/07/06)
- Capping Economic Loss
 - Capping of economic loss at 3 times average weekly earnings (effective 17/05/06)

- Amendments to the Limitations Act effective from 15 November 2005:
 - For an **adult**, 3 years from the date a person either first became aware of the injury, or became aware of symptom, clinical sign or manifestation of the injury
 - For a **minor under 15 years of age**, 6 years from when the minor either first became aware of the injury, or of the first symptom, clinical sign or manifestation of the injury



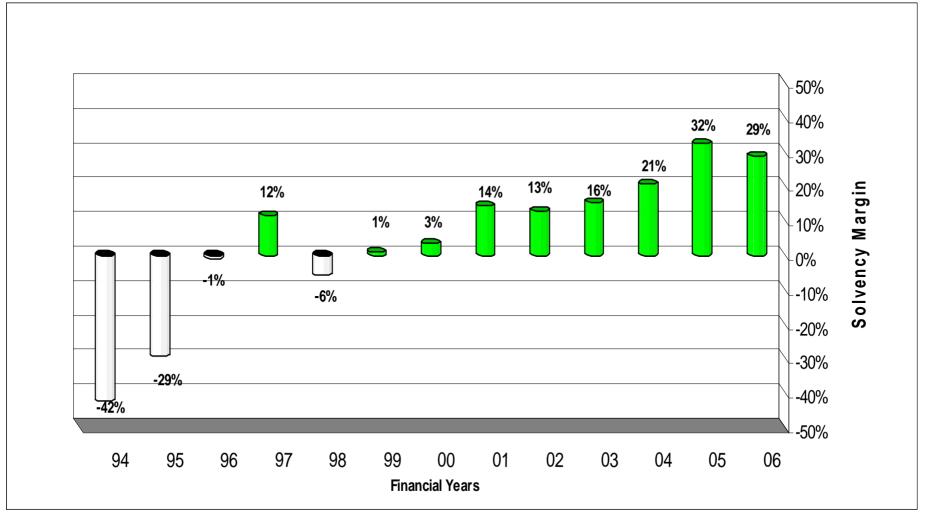
• for a minor between **15 - 18 years of age**, Court proceedings must be issued prior to <u>the 21st birthday</u>

• Dependency claims – 3 years from the date of death

- Established a dedicated team to manage catastrophic injury claims;
 - Response to "specialisation" in WA jurisdiction amongst legal profession and allied medical services
 - Improved focus and response to needs of injured party, family and carers
 - Over time, greater awareness of rehabilitation during the various post-injury stages
 - long term care requirements

- The downward trend in claim frequency continues
- 11% reduction in number of outstanding claims between 2003 and 2006
- Outstanding Claims Provisions increased to \$1.183B in 2004; \$1.193B in 2005 and \$1.239B in 2006
- Gross Claims Payments of \$250M in 2004, \$268M in 2005 and \$298M in 2006

State of the Fund



State of the Fund – (cont)

| | | | Surplus/ | | Provisions for Outstanding |
|--------|-------------|--------|----------|---------|----------------------------------|
| 30-Jun | Liabilities | Assets | Deficit | Funding | Claims |
| | (\$M) | (\$M) | (\$M) | % | (\$M) |
| 1996 | 691 | 684 | -7 | 99% | 585 |
| 1997 | 727 | 812 | 85 | 112% | 633 |
| 1998 | 978 | 922 | -56 | 94% | 873 |
| 1999 | 1,043 | 1,052 | 9 | 101% | 916 |
| 2000 | 1,139 | 1,179 | 39 | 103% | 1,004 |
| 2001 | 1,124 | 1,286 | 162 | 114% | 1,001 |
| 2002 | 1,170 | 1,321 | 151 | 113% | 1,045 |
| 2003 | 1,214 | 1,402 | 188 | 116% | 1,073 |
| 2004 | 1,338 | 1,615 | 277 | 121% | 1,183 |
| 2005 | 1,408 | 1,865 | 457 | 132% | 1,193 |
| 2006 | 1,527 | 1,969 | 442 | 129% | 1,239 |
| | | | | | |
| | | | | | |

Premium Rates

- Dual Premiums introduced in 2003/04 [following the end of GST transitional arrangements] for three classes of vehicle:
 - Class 1A Cars & Wagons
 - Class 2 Utilities and Trucks
 - Class 4 Motor Cycles



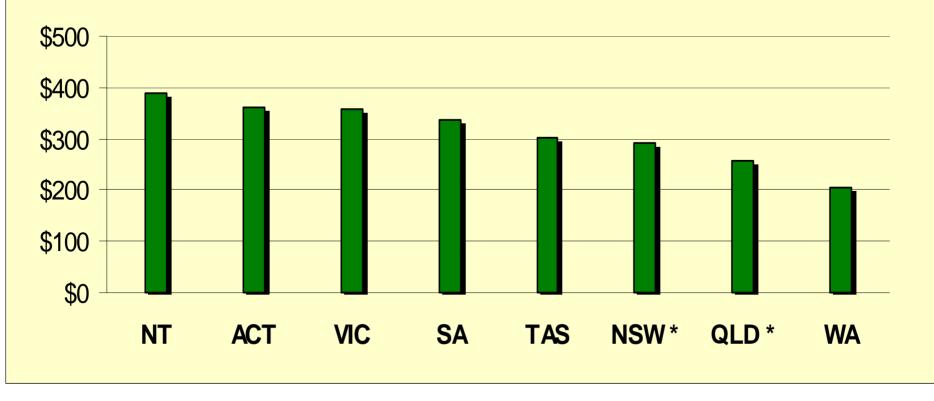
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- Nil premium increase in 2002/03
- Inflation linked increase of 4.4% in 2003/04

Nil Premium increases in 2004/05 and 2005/06

10% Premium <u>decrease</u> for majority of vehicle classes for 2006/07

Compulsory Third Party Insurance Premium Rates for a Private Motor Car (excl GST), Australia Wide as at 1 July 2006



* For Queensland and New South Wales, lowest premium on offer amongst private insurers is shown.

HISTORY OF WA CTP PREMIUMS

| 1 August 1996 | \$192.00 |
|---------------|----------|
| 1 August 1997 | \$201.60 |
| 1 July 1997 | \$214.15 |
| 1 July 1998 | \$221.85 |
| 1 July 1999 | \$238.45 |
| 1 July 2000 | \$243.20 |
| 1 July 2001 | \$221.09 |
| 1 July 2002 | \$221.09 |
| 1 July 2003 * | \$227.50 |
| 1 July 2004 | \$227.50 |
| 1 July 2005 | \$227.50 |
| 1 July 2006 | \$204.75 |
| | |

From 1 July 2003 premium quoted is for a "Private" motor car

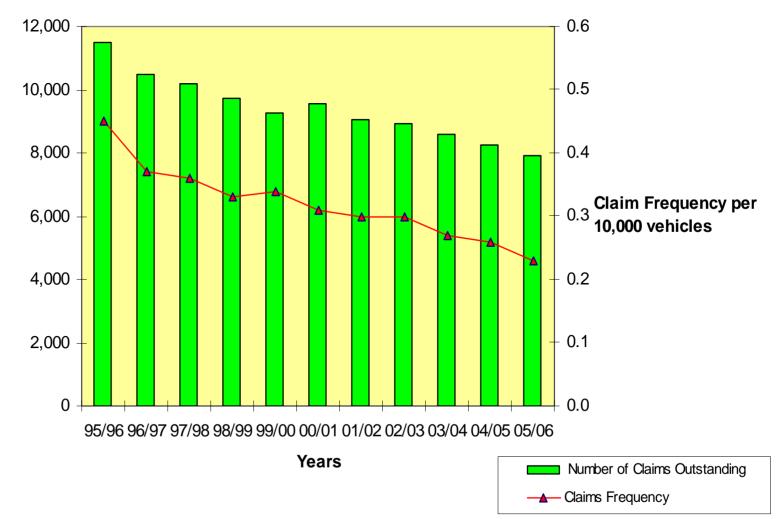
Claim Frequency

| Financial Year | Reported Claims | *Number of Registered Vehicles | % of Claims to Registered Vehicles |
|-------------------|--------------------|--------------------------------------|--|
| 1996/97 | 5,810 | 1,286,568 | 0.45 |
| 1997/98 | 5,912 | 1,343,673 | 0.44 |
| 1998/99 | 5,558 | 1,379,679 | 0.40 |
| 1999/00 | 5,724 | 1,392,871 | 0.41 |
| 2000/01 | 5,397 | 1,415,893 | 0.38 |
| 2001/02 | 5,390 | 1,444,446 | 0.37 |
| 2002/03 | 5,164 | 1,477,161 | 0.35 |
| 2003/04 | 5,075 | 1,523,578 | 0.33 |
| 2004/05 | 4,949 | 1,556,272 | 0.32 |
| 2005/06 | 4,503 | 1,619,936 | 0.28 |

* Excludes Caravans and Trailers

Claims Frequency & Number Outstanding





Average Cost per Claim Closed

| Claims Payments (\$M) | Claims Closed | Average Cost Per Claim Closed (\$'s) |
|-----------------------------|---|---|
| 180 | 6,189 | 29,015 |
| 216 | 6,790 | 31,872 |
| 231 | 6,224 | 37,114 |
| 228 | 5,962 | 38,154 |
| 252 | 6,173 | 40,776 |
| 241 | 5,145 | 46,816 |
| 256 | 5,925 | 43,155 |
| 250 | 5,482 | 45,604 |
| 250 | 5,385 | 46,425 |
| 267 | 5,295 | 50,425 |
| 298 | 4,851 | 61,431 |
| | Payments (\$M) 180 216 231 228 252 241 256 250 250 250 250 267 | Payments (\$M)Closed1806,1892166,7902316,2242285,9622526,1732415,1452565,9252505,4822505,3852675,295 |

Claims Payments by Payment Types 03/04 04/05 05/06 % 1_4% Ambulance 1.5% 1_5% 2.9% Costs - Defendant 2.9% 2.6% **Costs - Plaintiff** 6.8% 6.3% 5.9% 8.9% Medical Costs 8.7% 9.4% **Future Econ. Loss** 18.4% 19.5% 19.9% **Future Medical Ex.** 3.6% 3.5% 3.3% **Gratuitous Services** 3.4% 3.1% 4_1% Past & Future Care 4.1% 7.3% 7.8% **Hospital & Emergency Treatment** 5.5% 6.4% 6.6% Interest 0.1% 0.2% 0.5% Investigations 0.8% 0.9% 0.8% Loss of Amenities 20.7% 23.2% 21.5% 10.5% 9.9% 10.2%

9.1%

100.0%

7.2%

100.0%

8-8%

100.0%

Past Econ Loss Sundries



Future Directions

- Continue to provide financial support to the Office of Road Safety to implement the State's road safety strategy
- Particular focus on ensuring effective road safety education is provided to children and young people up to 20 years of age throughout Western Australia [The aim is to promote safe driving practices and consequently reduce death and injury resulting from motor vehicle crashes]



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Future Directions – (cont)

- Maintain affordability of CTP premiums for WA motorists
- Continue to focus on ensuring that the claims system treats claimants fairly and delivers equitable compensation



Future Directions – (cont)

 Continue to enhance the workflow/imaging technology to further improve the claims management process and enhance productivity and customer service outcomes

 Continue to explore strategies designed to prevent, detect, investigate and prosecute Fraud

Future Directions - (cont)

- Given the strong financial position of the Fund, consider and evaluate potential means of broadening the benefits available under the scheme, while maintaining premiums at affordable levels
 - (e.g. "no-fault" benefits in relation to:
 - long term care needs for the catastrophically injured;
 - certain minors;
 - and victims of inevitable accidents

THE END

