

#### The NSW CTP Scheme

David Bowen,
General Manager Motor Accidents Authority
CEO Lifetime Care and Support Authority



#### **Discussion**

- The CTP market
- Price
- Claim frequency
- Superimposed inflation
- Insurer profit
- Further Reforms
- Questions



# The CTP market

High level of competition as shown by:

Market behaviour

Price Changes

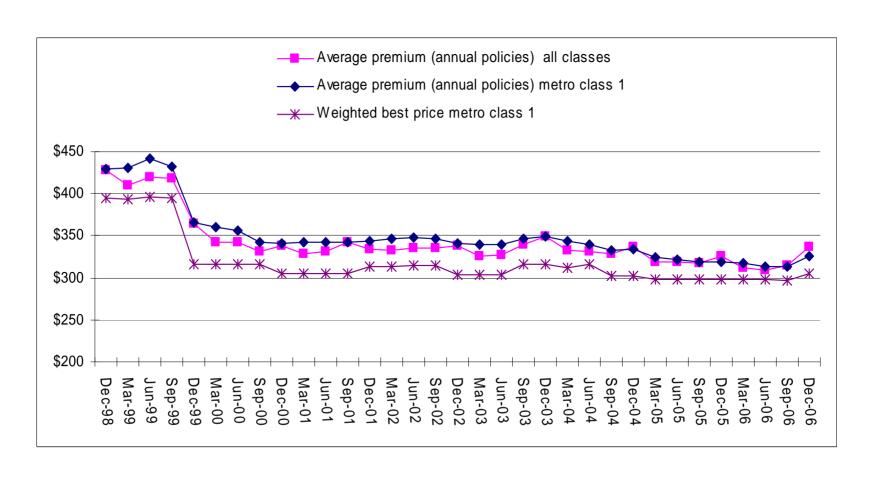


# **Market Share**

| Insurer             | % market share Dec 2006 |  |  |  |
|---------------------|-------------------------|--|--|--|
| AAMI                | 15.2                    |  |  |  |
| Allianz CIC/Allianz | 23.9                    |  |  |  |
| GIO                 | 7.9                     |  |  |  |
| IAG                 | 35.7                    |  |  |  |
| QBE                 | 10.5                    |  |  |  |
| Zurich              | 6.8                     |  |  |  |
| Total               | 100.0                   |  |  |  |

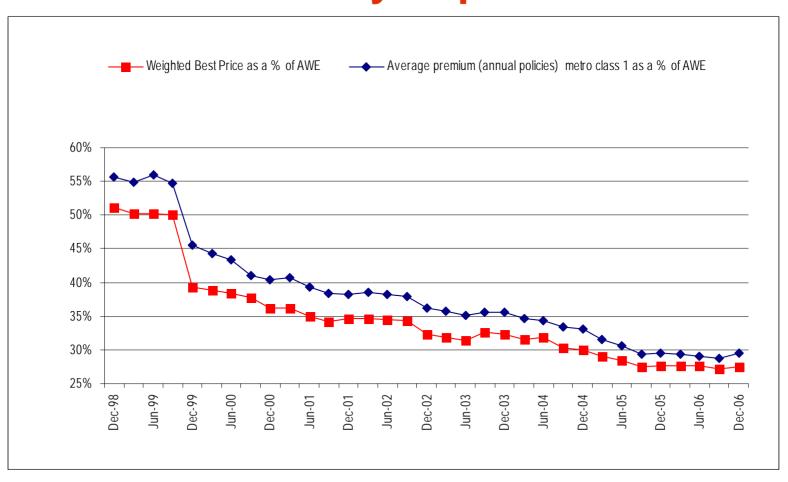


# Average and best price premiums





# Affordability of premium





### Premium composition before & after LTC

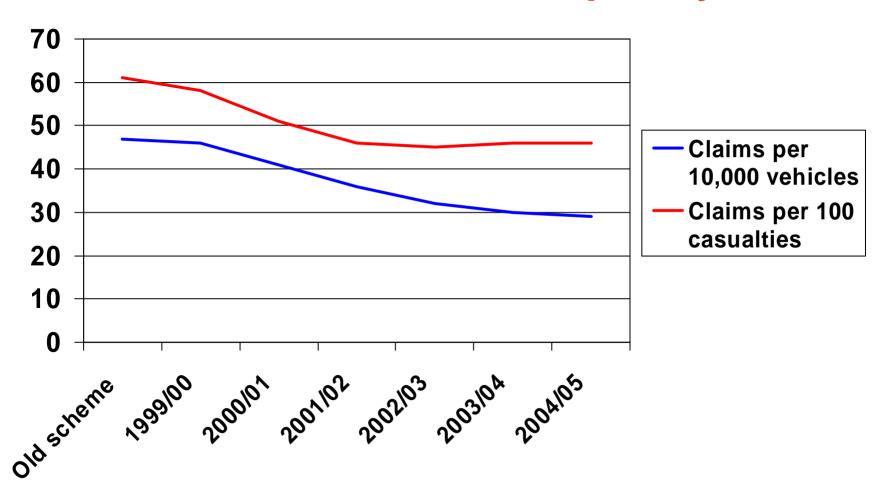
| Component of Premium             | April 2006 |     | April 2007 |     |
|----------------------------------|------------|-----|------------|-----|
|                                  | \$         | %   | \$         | %   |
| Insurer risk premium             | 230        | 62  | 190        | 50  |
| Net reinsurance costs            | 9          | 2   | 5          | 1   |
| Acquisition costs                | 31         | 8   | 32         | 9   |
| RTA commission                   | 3          | 1   | 0          | 0   |
| Bulk billing                     | 11         | 3   | 0          | 0   |
| MAA levy                         | 8          | 2   | 22         | 6   |
| Claim handling expenses          | 17         | 5   | 13         | 3   |
| Profit margin                    | 29         | 8   | 23         | 6   |
| Unearned premium surplus run-off | 0          | 0   | -2         | -1  |
| LTC levy                         | 0          | 0   | 68         | 18  |
| GST                              | 34         | 9   | 26         | 7   |
| Total                            | 373        | 100 | 376        | 100 |

# Why is the market so competitive

- Risk premium assumption
- Investment returns
- AWE assumption
- Impact of LTCS scheme
- Claim frequency
- Superimposed inflation assumption



# New scheme claim frequency





# Superimposed inflation study

# PWC study found:

- Average claim cost has increased 6 7% per year over recent years.
- This is primarily the result of a more severe injury mix due to decreases in minor claims and has occurred in the context of reduced claim frequency.
- Overall, superimposed inflation is low. Claims with similar injuries are receiving similar benefits over time.



# Superimposed inflation study

- In addition:
- Some evidence of superimposed inflation in some low to moderate severity claims.
- Some evidence of greater access to future economic loss – although amounts received are low.
- No evidence of superimposed inflation for large claims.



# **Profit**

| Year end<br>30 Sep | Premiums<br>written \$M | Acquisition costs \$M | Estimated ultimate claim costs \$M | Estimated profit \$M |
|--------------------|-------------------------|-----------------------|------------------------------------|----------------------|
| 2000               | 1 225                   | 200                   | •                                  | 250 (270/)           |
| 2000               | 1,325                   | 200                   | 765                                | 359 (27%)            |
| 2001               | 1,321                   | 198                   | 833                                | 290 (22%)            |
| 2002               | 1,342                   | 185                   | 881                                | 277 (21%)            |
| 2003               | 1,395                   | 197                   | 1,015                              | 183 (13%)            |
| 2004               | 1,476                   | 222                   | 1,062                              | 192 (13%)            |
| 2005               | 1,451                   | 224                   | 1,214                              | 13 (1%)              |



#### **Further Reforms**

- Underwriting
  - More flexible pricing options
- Claim procedures
  - Mandatory exchange of information
  - Mandatory settlement conferences
  - Expand ANF
- Damages
  - Expand access to NEL and codify assessment



# Questions