28 November - 1 December 2004

# Xth Accident Compensation Seminar



# History Repeating?

Can insurers face a similar problem to asbestos again?

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- How important are latent claims?
- Can there be latent claims on business written today?
- Problems in pricing for latent claims
- How insurers currently deal with latent claims on business written today
- Alternatives / Suggestions



## **Definition: "Latent Claims"**

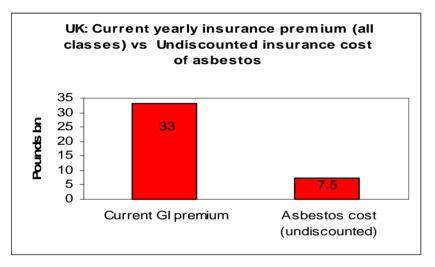
## Claims:

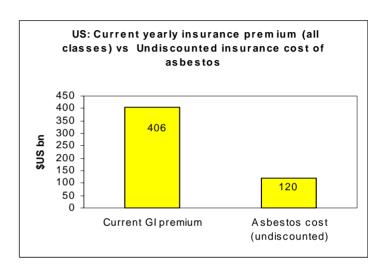
• that have a "very long lag" between incident and reporting

known vs unknown

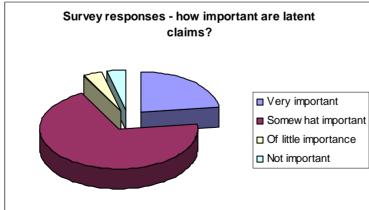
## How important are latent claims?

• Cost: Asbestos - to insurers: UK, US, Aus?...



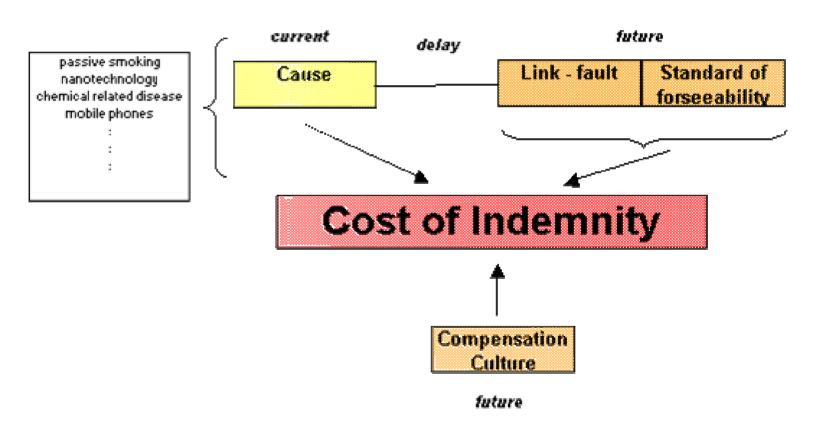


Survey



# Can we have costs for latent claims on business written today?

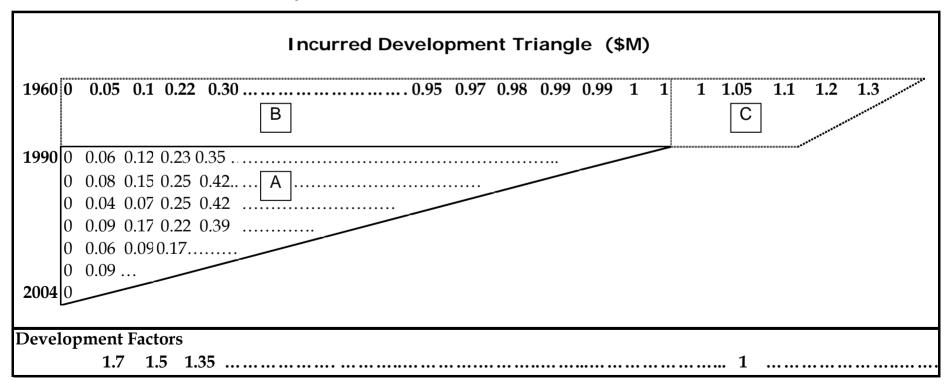
- Factors affecting latent claims occurrence and cost:
  - Fault based: "law of negligence"





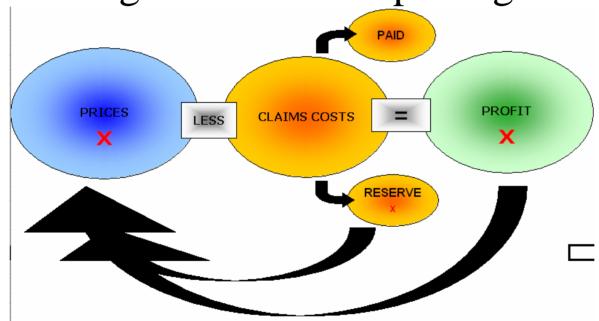
# Pricing for latent claims

- Problems:
  - Is Past a guide to the future?
    - Uncertainty in cost of latent claims



# Pricing for latent diseases cont'd

Reserving feedback into pricing



– Prudential Margins?



- Market pressures
  - Short termism
  - Equity issues who to charge?
  - Accounting standards don't allow pay as you go

• Is it insurable?



Survey

Survey Responses: Do you co	onsider late	nt claims in:	
	Yes	No	
PRICING .	39%		61%
- across the board loadings	26%		74%
- loadings on high risk groups	9%		91%
RESERVING .	52%		48%
- explicit assumptions	26%		74%
- conservative assumptions	22%		78%
- prudential margins	22%		78%
TERMS .	50%		50%
BUSINESS SELECTION .	100%		0%

#### Comments

- Post-event funding
- ROE target / Capital Allocation



• Survey

Is the industry approach adequate for:					
	Yes No	Not Sur			
PRICING?	4%	58% 389			
RESERVING ?*	29%	33% 389			

Has the industry learnt lessons from asbestos in:				
	Yes No	0		
PRICING .	36%	64%		
RESERVING* .	55%	45%		
TERMS .	82%	18%		
BUSINESS SELECTION	. 57%	43%		



- Government coverage of latent claims
  - Survey
  - Reasons for against
    - Advantages:
    - Disadvantages:
  - No faults scheme or fault based scheme
  - Funding
    - Mutual fund approach
      - Levy on insurance and / or other sources
      - Taxes
    - Pay as you go or upfront
  - Examples



- Insurers:
  - Modification of Coverage
    - Statutes of limitation
    - Claims-made
    - Named peril coverage
  - Industry / APRA mandated approach in allowing for latent claims
    - Pricing
      - Lobby regulators for workers' compensation
      - Discussion amongst actuaries on approach
    - Reserving / Provisioning



#### Are there alternatives? cont'd

- Funding principles:
  - Sustainable
  - Clear Rules
  - Polluter pays principle: with incentives to limit latent diseases
  - Simple



- Survey:
- "Are there any improvements that you think insurers should make in their treatment of latent claims?"
  - Research by the industry on funding methods
  - Better data on latent claims pooling.
  - APRA forcing disclosure of latent claims reserves.
  - Codification of claims management



### **Thanks**

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- John Boden, QBE
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- Bill Konstantinidis, QBE



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# The fine print...

- Suggestions expressed for changes are my own views, not necessarily those of any advisers to the paper, or necessarily those of my employer or the views of the Institute of Actuaries of Australia.
- For any of the suggestions to be workable, lots more consultation with stakeholders would be necessary.