

# Writing for Actuaries Digital

## Before you start

#### Before you write, ask yourself:

- Who am I writing to and what do I want them to know or do after reading this article?
- What is my message or argument and how can I prove it?
- How can I structure my article to make it easy to read?



## Getting started

Writing is a series of decisions. If you are not clear on what you are doing, you'll do it badly. So, give yourself clarity.

- Try not to start until you have a plan at least a series of bullet points outlining your ideas, in order, and noting the facts, figures, examples and ideas you will use to drive your argument. It's a roadmap that will get you started and stop you going off on crazy detours.
- Can't get the plan going? Then just start writing but don't lose momentum by cutting and rewriting your first sentences over and over. Keep going with rough sentences or bullet points that are on topic but loose. Do this until you have populated the document with ideas and facts, then review.



## Headings and sentences

Use headings to guide the reader (and you).

- Use short, relevant headings to guide the reader through your article. The headings will also help you structure your purpose.
- Shorter sentences are better. Aim for a maximum of 25 words. Keep an eye on the number of clauses, brackets and hyphens you have got in each sentence. If you are racking them up it may be a sign you are squeezing too much into one sentence. Break up the sentences and the ideas.



## Paragraphs

Try for one idea per paragraph.

- Try to find more interesting ways to link paragraphs to each other.
- Constantly referring to the previous paragraph is a repetitious waste of words – see next slide.



## Paragraphs

#### A repetitive approach

- First Para: '...and risk assessment remains the crucial role for actuaries.'
- Second Para: 'In addition to risk assessment, new fields are opening up. Policy issues like pension planning...

#### A more interesting effort

- First Para: '... and risk assessment remains the crucial role for actuaries.'
- Second Para: 'Now actuaries are working in new areas, on policy issues like pension planning...'



## Active and passive voice

Write using the active voice so the reader can see what is happening in the sentence. Think 'who is doing what to whom?' Examples below.

- Passive
  This stadium was built to enhance spectator comfort.
- Active
  We created this stadium to welcome the true sports fan.
- Passive
  The presentation is focused on major legislative change.
- Active
  This presentation guides you through the latest legal changes.



## Your tone

Aim for Engaging • Precise • Relevant to make sure your article connects with readers, is informative and isn't misunderstood.



## Your tone - engaging

- You keep your target audience interested with engaging language and use an active voice.
- Your articles are easy to read, friendly, confident and informative.
- You proudly showcase achievements (without bragging).



## Your tone - precise

Your writing is concise, accurate and easily understood by the target audience.

You don't use technical jargon or ambiguity.

Your goal is clarity!



#### Your tone - relevant

- You have a compelling message to share with your audience and express your ideas effectively.
- You use a friendly tone to create a personal connection with your audience.
- You use language that assumes your audience is intelligent, but does not ask them to waste time working their way through needless formality or jargon.



## Cutting the jargon

- Jargon disfigures communication, always eliminate industry talk if there are ordinary words that work just as well. We write to connect – not to remind others of how smart or different we are.
- Avoid the clichéd and confusing management-speak that sometime creeps in. Don't say 'we want to build collaborative transformative partnerships to...' when what you really want to say is 'we want to work with others to change...'



## Reaching your word limit

- Check for duplication and waste. Re-read your piece carefully to make sure you have not repeated arguments or examples.
- There are simple clues: if you say 'As mentioned earlier' you probably should not be mentioning it again. If you are using quotes and examples, do not introduce them at such length that the example is redundant.
- Get someone else to read the piece for you. When you are too close to the document, you will not see the repetition or irrelevancies.

## Reaching your word limit

- ▶ Don't just shorten sentences, shorten words. Shorter message across more succinctly. words will not necessarily cut your word count, but they will leave more white space around the text and get your message across more succinctly. Context is important but there will be plenty of times when you can write aim instead of commitment, run rather than manage and ability not capability.
- Cut and cut again. Be vigilant about relevance. Cut everything that is off topic. Check for unnecessary words 'that' is often overused. Use the active voice it is generally shorter.
- Finally, go through your article, sentence by sentence asking yourself if you can say it in fewer words?



## Publication standards

#### Commas

Generally commas are used to separate parts of a sentence, to join items in a list and to avoid ambiguity. Common sense should prevail when proof reading for the use of commas.

#### Quotation marks

Generally single quotation marks indicate an 'unusual phrase' and double quotation marks indicate a "quote." Punctuation goes inside quotation marks in a quote.



# Web links and email addresses No punctuation after web links and email addresses unless at the end of a sentence.

- ► Use of i.e. and e.g.
  Should always appear as 'i.e.' and 'e.g.' NOT 'ie' or 'eg'.
- Spacing No double spaces between sentences and please use single letter-space only.



#### Spelling

Australian English / UK English (not American). Use an 's' wherever possible, not 'z': e.g. organisation, analysing. Some letters are doubled when adding a suffix: e.g. travelled.

#### Capitalisation

Always use a capital letter to start a sentence and for proper nouns. The name of any committee or taskforce in full, the name of any publication in full and job titles in full. If you use a generic term in place of a proper noun, do not capitalise it, even if you are still referring to a specific person or organisation.



#### Ampersands (&)

Should be replaced with 'and' unless article has been reproduced from another source.

#### Dates

Written as 'Day Month Year', not 'Dayth Month Year'.

#### Numbers

Below10 should be written, e.g. nine. 10 and above should be in figures.



#### ► Titles and publications

Use italics for the name of any publication in full or abbreviated, also for any song, CD, film or television show. Quotation marks should be used for the name of an article from any publication.

#### Bullet Points

Preferably each bullet point should start in lower case and use ';' and' at the end of the second last bullet point.

#### ▶ Headings

'and' / 'to' etc. would normally be in lower case, but not where they start a sentence or phrase.



## Was this helpful?

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