

#### XVth GENERAL INSURANCE SEMINAR \_

Evolution of the Industry



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#### Introduction

- This paper suggests how an Annual Report on specific tort reform can help governments and the community get better outcomes from legislative changes.
- Florida Medical Malpractice reform in 2003 is used as a case study.

# The Florida background

- An insurance crisis in med mal led to tort reform in 2003.
- The tort reform bill (Senate Bill 2D of 2003):
  - imposed caps on non-economic damages
  - changed some rules on 'bad faith' actions against insurers
  - extended immunity in some situations
  - amended pre-litigation and litigation processes
  - changed rate filing rules for insurers, and required refiling to account for the tort reforms
  - upgraded patient safety requirements for health care facilities
  - changed licensing rules for health care professionals
  - changed disciplinary procedures
  - made some changes to the no-fault scheme for birth-related neurological injury.



# Legislating for the annual report

- The legislation requires the Office of Insurance Regulation (OIR) to:
  - prepare an annual report
  - by 1 October each year
  - available on the Internet
  - analysing:
    - the 'closed claim database'
    - financial reports submitted by insurers
    - rate filings
    - loss (claim) trends.



# Outline of the first annual report

- The legislation was effective 15 September 2003, with the non-economic loss caps applying only to claims occurring after that date. The first annual report was published on 1 October 2004 – not long after.
- The main conclusions of the report were:
  - it is too early to tell the impact of the tort reform law
  - constitutional challenge of the cap is a major issue and it will not be determined for at least a year and possibly three or four
  - insurer profits are low but improving
  - premium rate increases should moderate
  - the trend to lower policy limits and 'going bare' will continue.



### **Outline of the report**

- The national market:
  - med mal industry overview the crisis
  - the top insurers, market shares and growth
  - industry and company loss ratios and profit
  - prior year claim development
- The Florida market:
  - top insurers, market share and specialisation
  - company loss ratios, profit and capital ratios
  - how premiums are determined



- Analysis of Closed Claim Database:
  - number closed by severity
  - delays occurrence to report and settlement
  - spike in reported claims in September 2003
  - average size by severity
  - non-economic damages are 70% to 80% of total claim cost
- The Issue of Constitutionality:
  - the tort reform law applied:
    - non-economic caps to claims filed after 15 September 2003
    - all other changes fully retrospective



- A variety of past cases on constitutional validity of new laws (including some workers' compensation cases) indicates:
  - 'procedural' rights may be changed retrospectively
  - 'substantive' rights cannot be changed retrospectively, meaning 'injury date' is the critical date.
- Actuaries and insurers worked on the assumption that the caps and immunity would only apply to *injuries occurring* after 15 September 2003, despite what the law says.



- On 22 April 2004, the first Court finding was made that retrospective capping and immunity is unconstitutional. It appears that nobody is terribly bothered by this.
- On 30 August 2004, the first (known) case was filed claiming that the capping of non-economic damages is unconstitutional in all respects.
- The arguments in the filed complaint run for several pages with my highlight being:
  - this law "is a hodgepodge logrolling form of omnibus legislation..."



 A trial court ruling (possibly by jury) and appeals to the Florida Supreme court are necessary before the issue will be known. This could take one to four years.



# Who does the Annual Report?

- The OIR, as a state regulator in the US:
  - is like a mixture of APRA and the MAA
  - it authorises insurers, but also regulates products and premium rates.
- The OIR has contracted preparation of the Annual Report:
  - currently prepared by Deloitte Consulting (the actuarial practice)
  - along with a local lawyer.
- Deloitte also prepared the 'official' costings that were used for benchmarking the new rate filings.



### Some early experience from the Florida Annual Report

- It forces a disciplined process of collecting relevant information.
- It highlights the legal developments and the impact on insurers and premiums.
- Upgrading the claim database to include Open Claims is a critical development.
- It establishes a continuity of information from crisis to reform to outcomes.
- It highlights areas that need refinement and probably annoys all the stakeholders.
- While the details are different, we would recognise most of the sentiments!

#### How could it work in Australia?

- I don't see us having a national report on tort reform.
- There are too many jurisdictional issues and complexities.
- A State could easily include this mechanism in tort legislation, covering one or more of:
  - public liability
  - medical indemnity
  - CTP
  - Workers compensation.
- Perhaps the NSW Government could consider it when it (finally) gets asbestos legislation sorted out with James Hardie.



#### How could it work in Australia?

- Would a State Government have the jurisdictional power to collect and publish the information?
- Would stakeholders actually welcome the continuing attention and objective information or would they find it a threat?
- Would the Government rather it be forgotten about than kept in the spotlight?



#### Some comparisons with the ACCC Reports

- I have found the ACCC reports somewhat disappointing.
- Dealing only with availability of insurance and premium rate changes.
- Relatively high level and superficial.
- Compare the IAAust tort reform working party assessment for scope.

# **Concluding Remarks**

- I have a dream ...
  - a principled approach to tort reform
  - clearly articulated objectives
  - timely and relevant information
  - a commitment to making it work properly for all stakeholders
  - the courage to publish an objective analysis and hold the players to account
  - an Annual Report on the tort reforms ...
- Thank you to Kevin Bingham of Deloitte US
- The web reference is: http://www.floir.com/LegislativeAffairs/2004\_reports\_studies.htm