

Reserving for General Insurers

– Current Challenges and Future Opportunities

SEMINAR



Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

Reserving methods: future trends

Greg Taylor

Taylor Fry Consulting Actuaries

University of Melbourne

University of New South Wales

Reserving for General Insurers

– *Current Challenges and Future Opportunities*

SEMINAR



Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

Overview

- Discussion focuses on stochastic reserving models
- Some comments on current stochastic reserving practices
- Discussion of some of the more advanced models currently available
- Examination of some extensions of these that are within reach in the near future

Reserving for General Insurers

– Current Challenges and Future Opportunities

SEMINAR



Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

Stochastic models

Opening observations

Reserving for General Insurers

– Current Challenges and Future Opportunities

SEMINAR



Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

General framework

- Data vector Y
- Model $Y=f(\beta)+\varepsilon$

Parameter
vector

Stochastic
error vector

- Estimate $\hat{\beta}$ of β
- Future observation vector $Z=g(\beta)+\eta$
- Forecast $Z^*=g(\hat{\beta})$ of Z
- Prediction error $Z-Z^*=[g(\beta) - g(\hat{\beta})] + \eta$



Estimating prediction error

- Prediction error $Z - Z^* = [g(\beta) - g(\hat{\beta})] + \eta$

Parameter
error

Process
error

- Both errors estimated in terms of residuals of data with respect to model

$$R = Y - \hat{Y} = Y - f(\hat{\beta})$$

- Ultimately distributional properties of Z^* depend on $R(f)$ and g

Reserving for General Insurers

– Current Challenges and Future Opportunities

SEMINAR

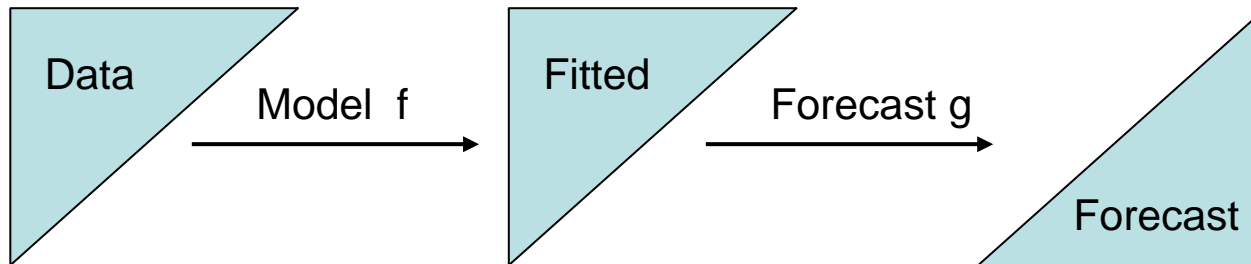


Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

Pictorially



Reserving for General Insurers

- Current Challenges and Future Opportunities

SEMINAR

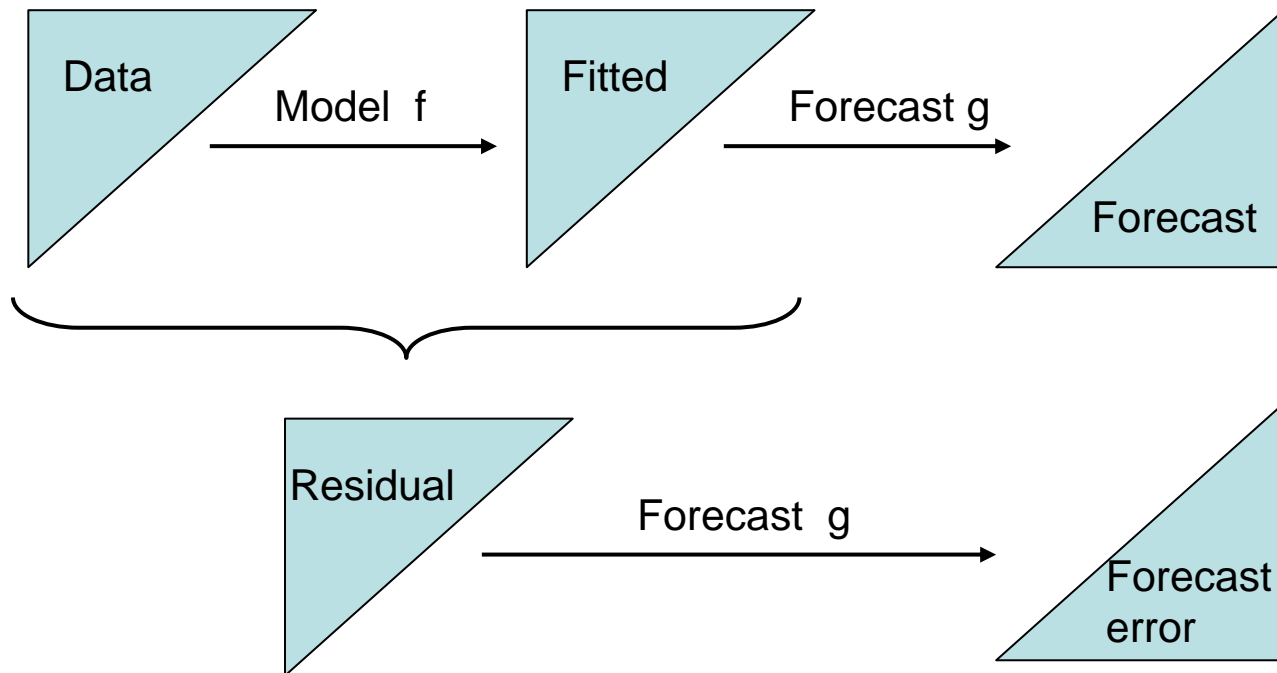


Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

Pictorially



Reserving for General Insurers

– Current Challenges and Future Opportunities

SEMINAR

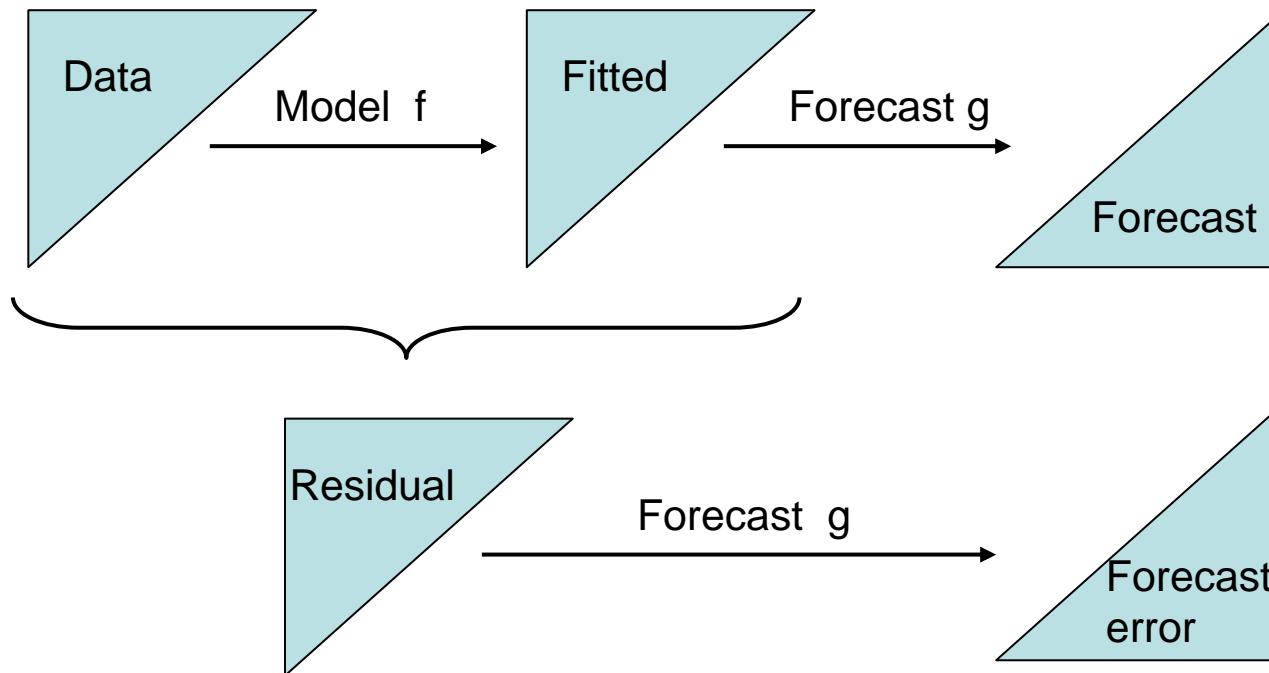


Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

Pictorially



Call this case
of forecast
error
estimation
coherent

Reserving for General Insurers

– *Current Challenges and Future Opportunities*

SEMINAR

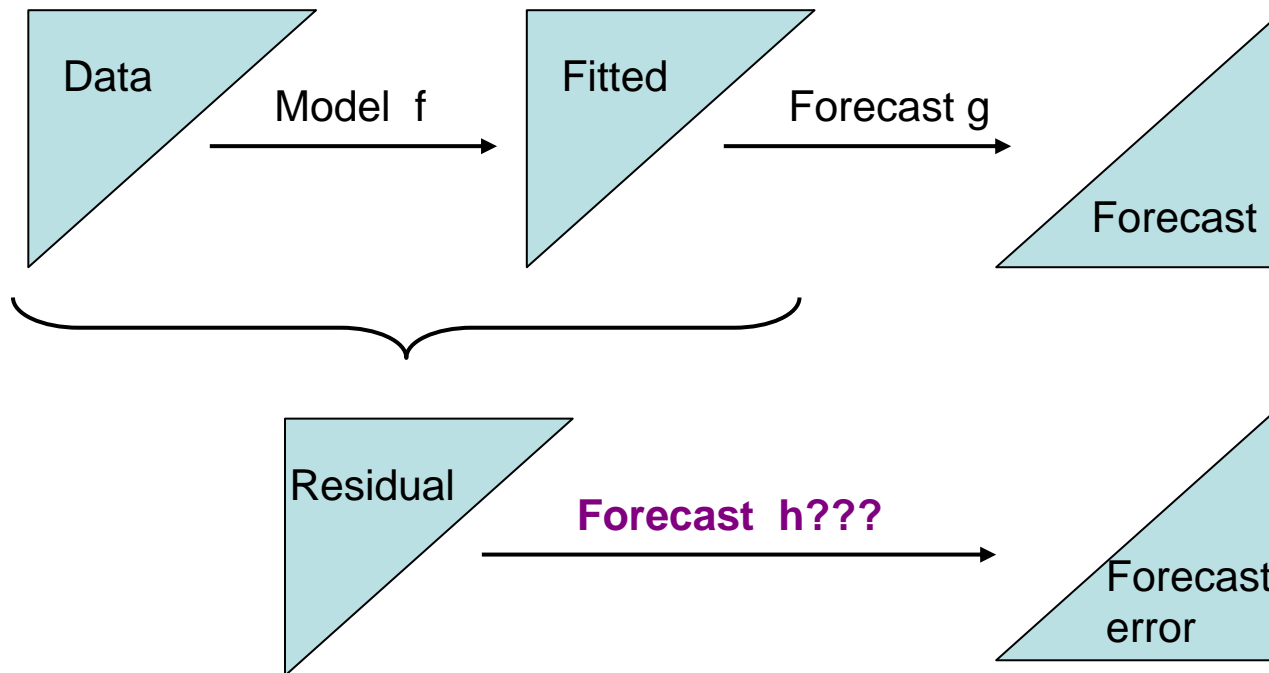


Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

Pictorially



Reserving for General Insurers

- Current Challenges and Future Opportunities

SEMINAR

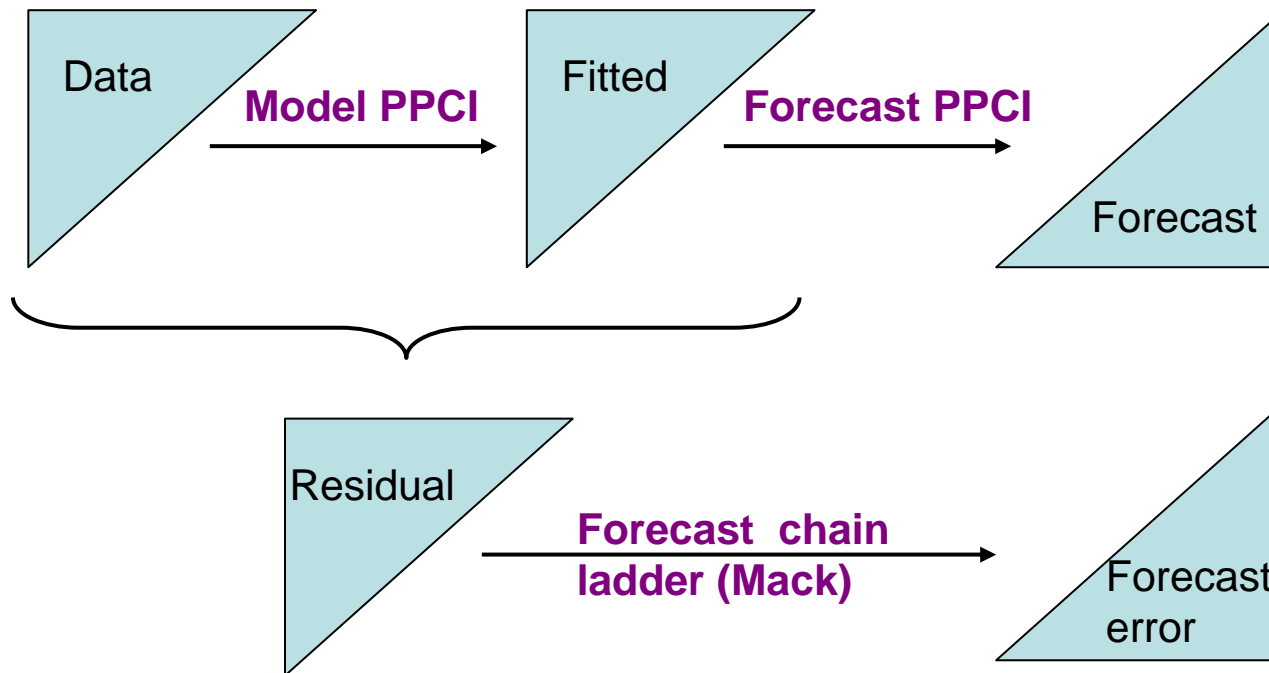


Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

For example



Reserving for General Insurers

- Current Challenges and Future Opportunities

SEMINAR

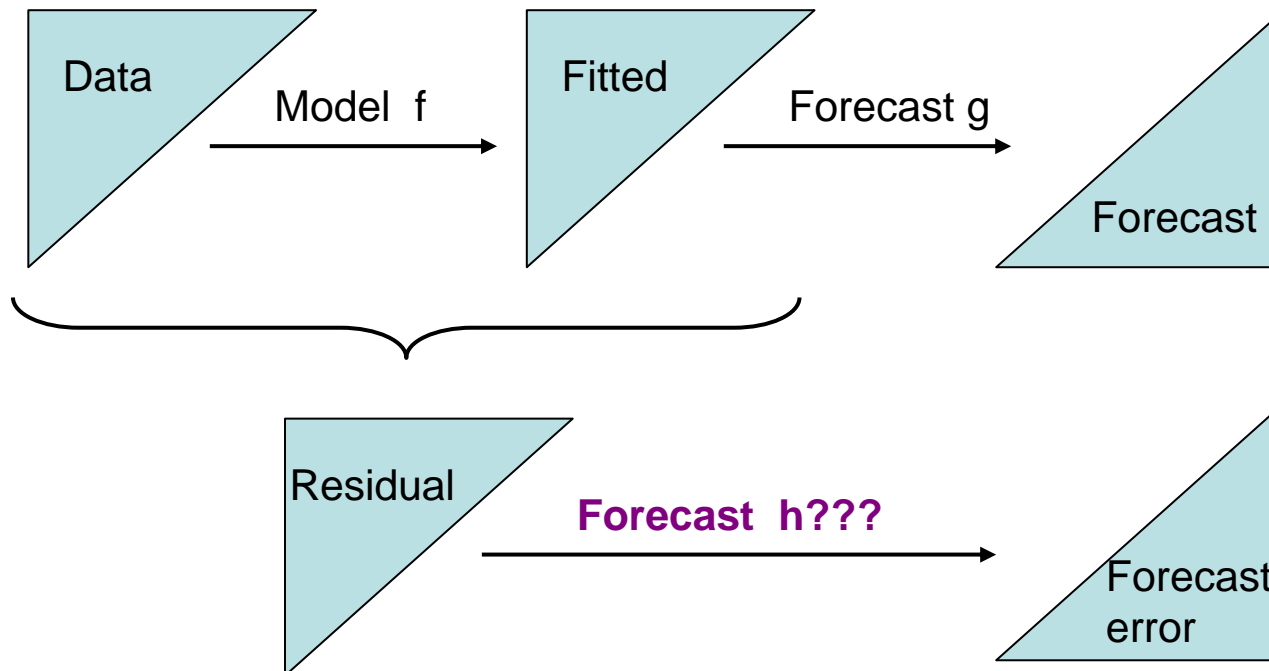


Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

Pictorially



Call this case
of forecast
error
estimation
incoherent

Reserving for General Insurers

– *Current Challenges and Future Opportunities*

SEMINAR

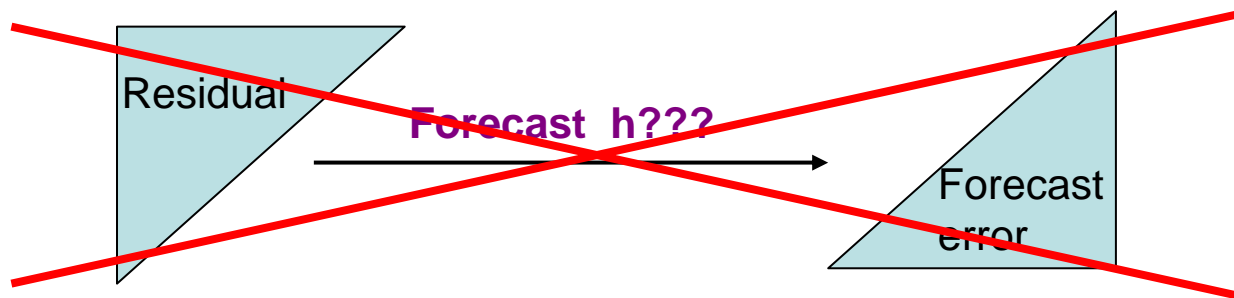
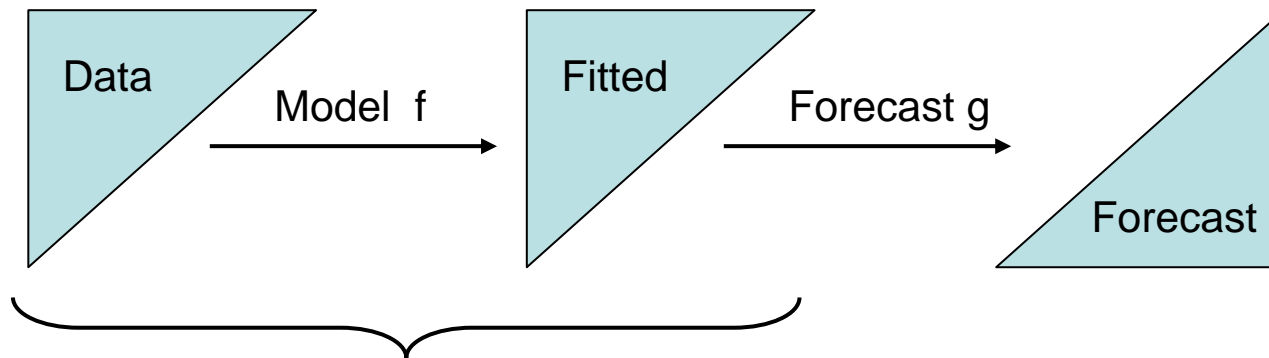


Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

Pictorially



Reserving for General Insurers

– *Current Challenges and Future Opportunities*

SEMINAR



Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

Conclusion 1

- Any incoherent estimation of stochastic properties of a loss reserve is meaningless

Reserving for General Insurers

– *Current Challenges and Future Opportunities*

SEMINAR



Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

Available options for forecast error estimation

- Only two
 - **Internal estimation**
 - Based on measured error between data and model (such as just illustrated)
 - Good for capturing features inherent in the model
 - Parameter error
 - Process error
 - **External estimation**
 - Based on
 - Identification of specific components of forecast error (see O'Dowd, Smith & Hardy, 2005) e.g.
 - » Future changes in superimposed inflation
 - » Generally systemic changes that are not well represented in past data
 - Judgmental assessment of their contributions

Reserving for General Insurers

– *Current Challenges and Future Opportunities*

SEMINAR



Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

Conclusion 2

- Ideally, forecast error should be composed of
 - Internal estimates
 - Parameter error
 - Process error
 - External estimates
 - Model specification error
 - Errors due to other systemic effects

Reserving for General Insurers

- Current Challenges and Future Opportunities

SEMINAR

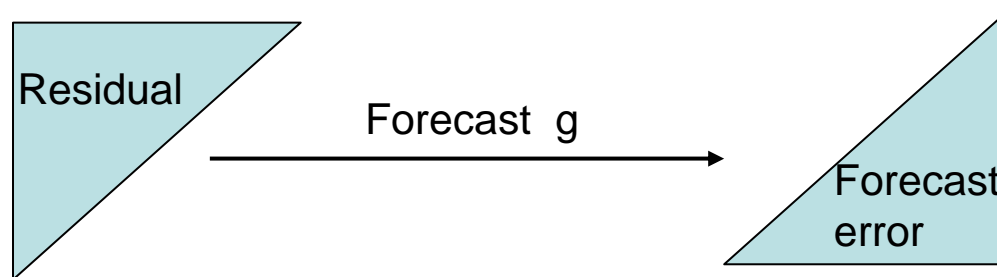
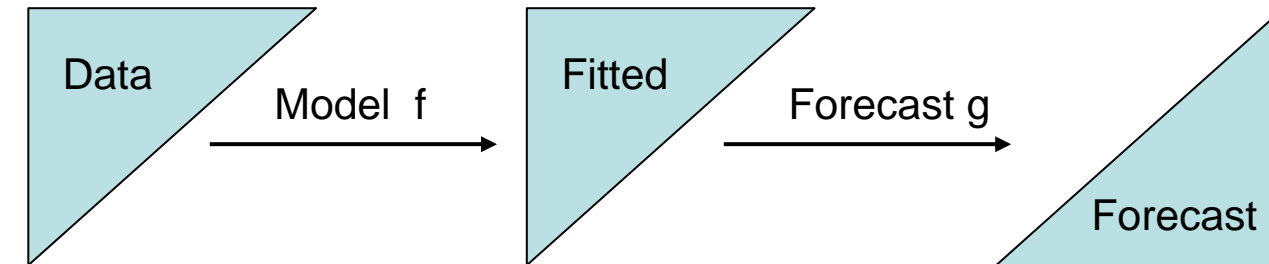


Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

Internal estimation of forecast error



Large residuals imply large forecast error

Reserving for General Insurers

– *Current Challenges and Future Opportunities*

SEMINAR



Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

Conclusion 3

- Good models produce low forecast error (CoV)
 - Economic in use of capital
- Poor models produce high forecast error
 - Uneconomic in use of capital

Reserving for General Insurers

- Current Challenges and Future Opportunities

SEMINAR

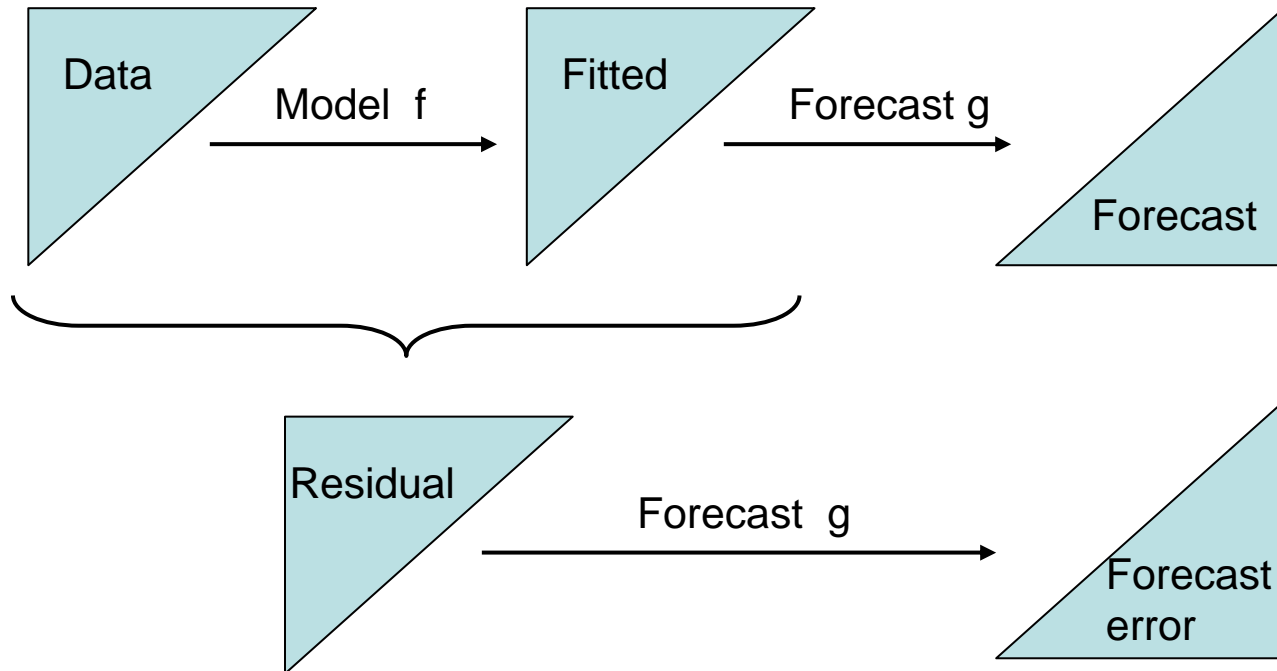


Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

Internal estimation of forecast error



Reserving for General Insurers

- Current Challenges and Future Opportunities

SEMINAR

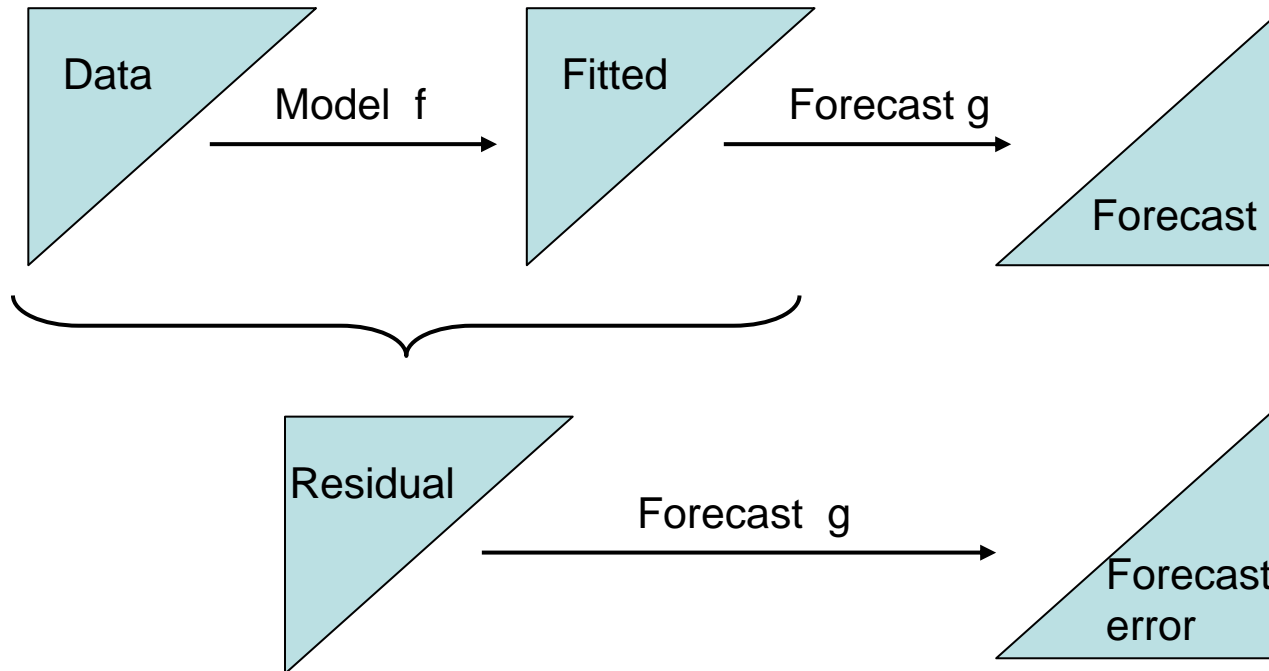


Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

Internal estimation of forecast error



This is what
the bootstrap
does

Reserving for General Insurers

– *Current Challenges and Future Opportunities*

SEMINAR



Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

Bootstrapping

- One internal form of forecast error estimation
- Are there others?
- Very rarely
 - Due to intractable mathematical complexity in mapping residuals to forecast error
- So need to make the bootstrap work

Reserving for General Insurers

- Current Challenges and Future Opportunities

SEMINAR

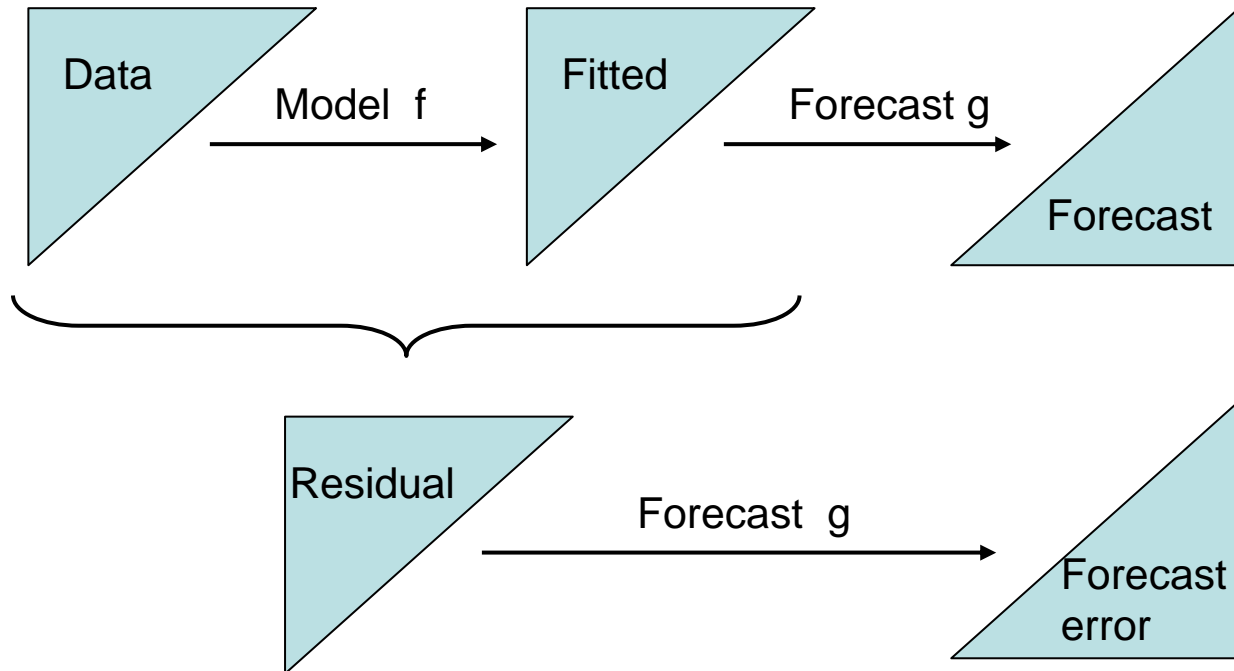


Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

Bootstrap



Reserving for General Insurers

- Current Challenges and Future Opportunities

SEMINAR

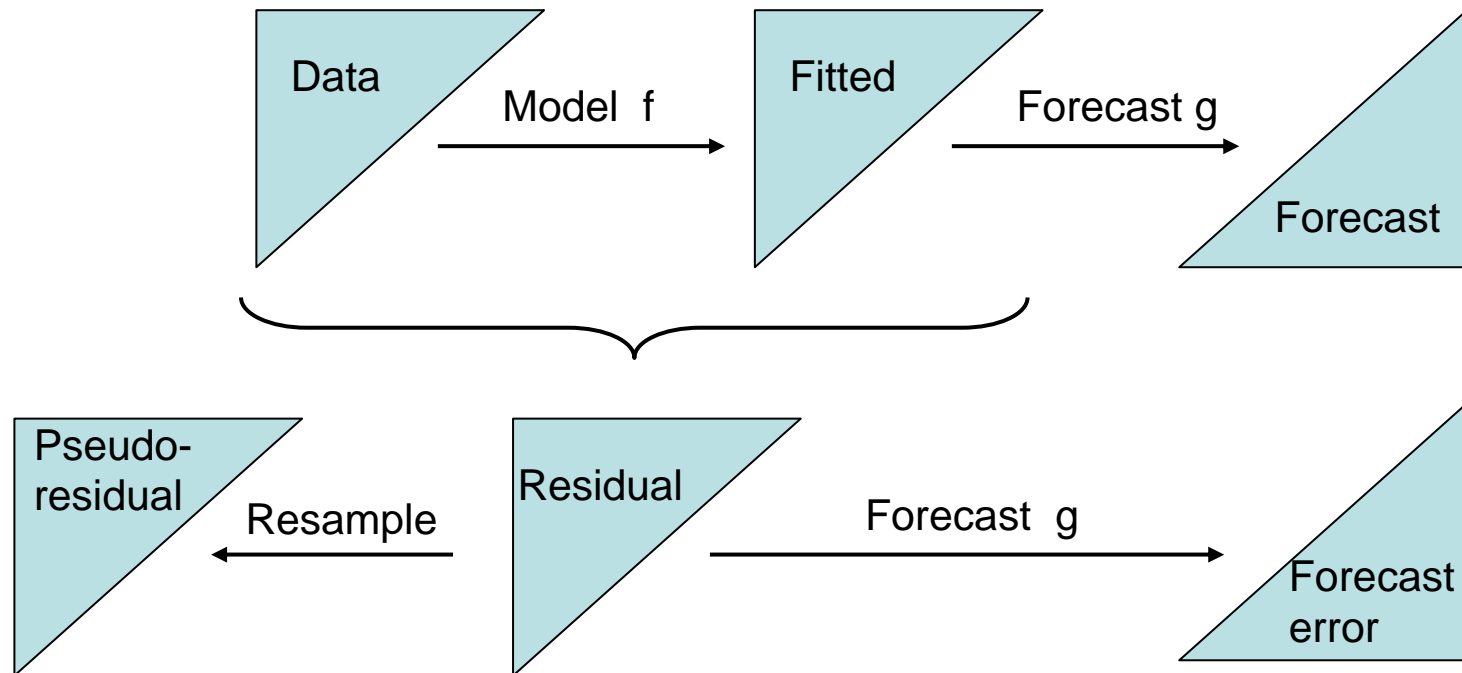


Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

Bootstrap



Reserving for General Insurers

- Current Challenges and Future Opportunities

SEMINAR

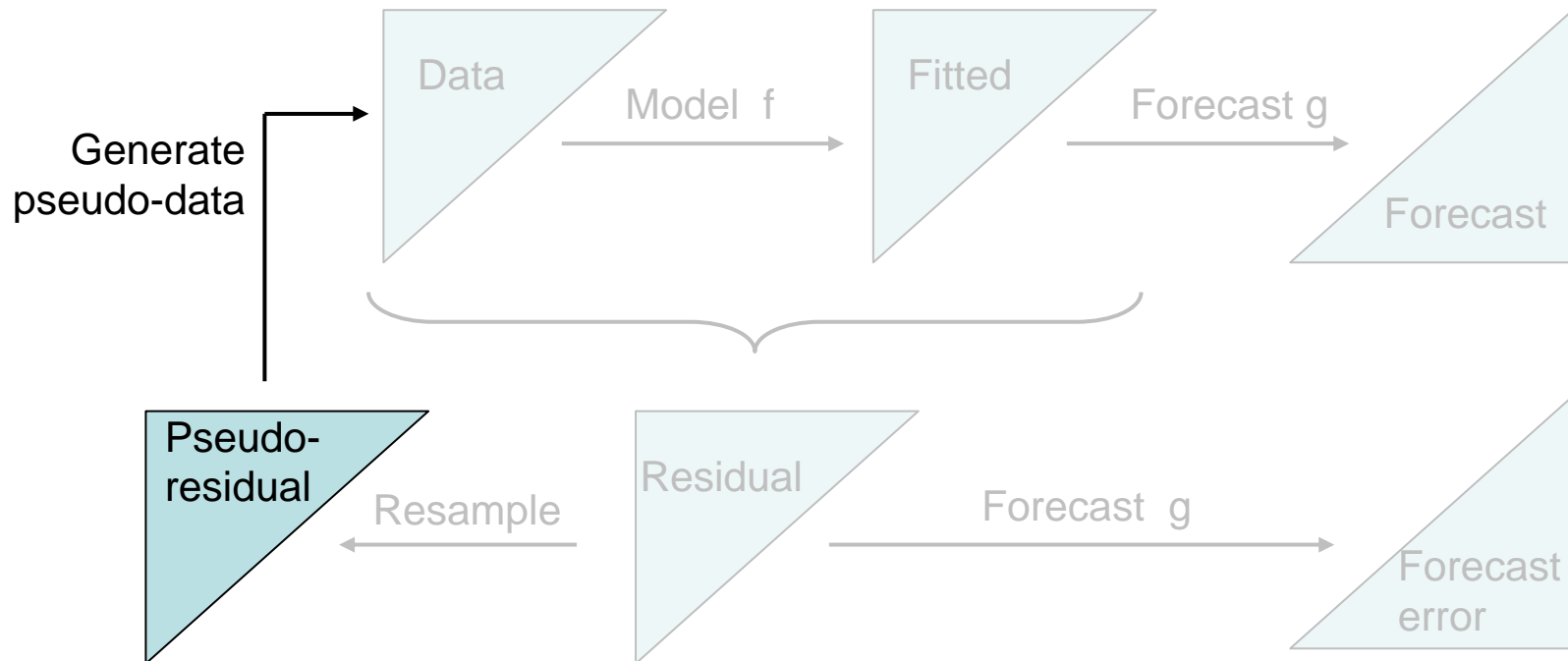


Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

Bootstrap



Reserving for General Insurers

- Current Challenges and Future Opportunities

SEMINAR

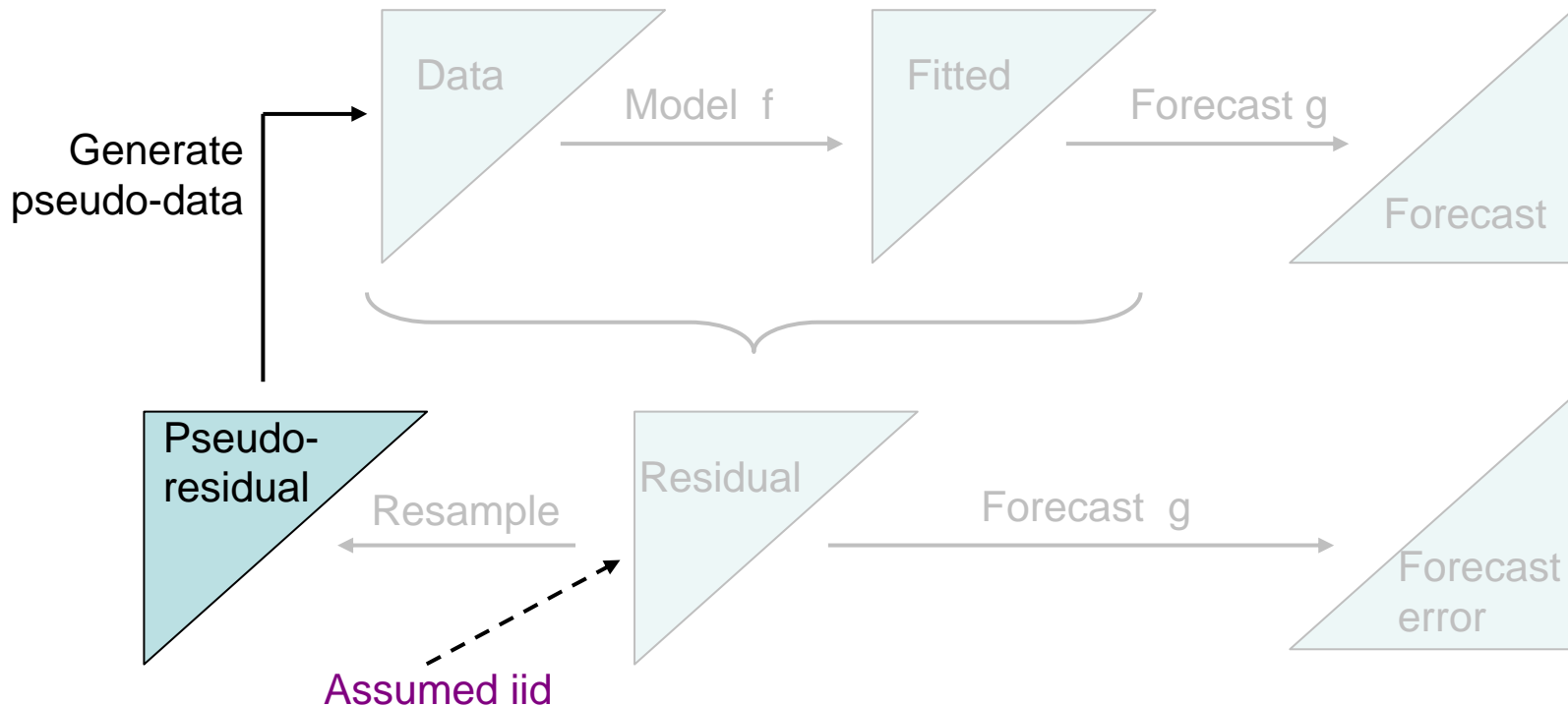


Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

Bootstrap



Reserving for General Insurers

- Current Challenges and Future Opportunities

SEMINAR

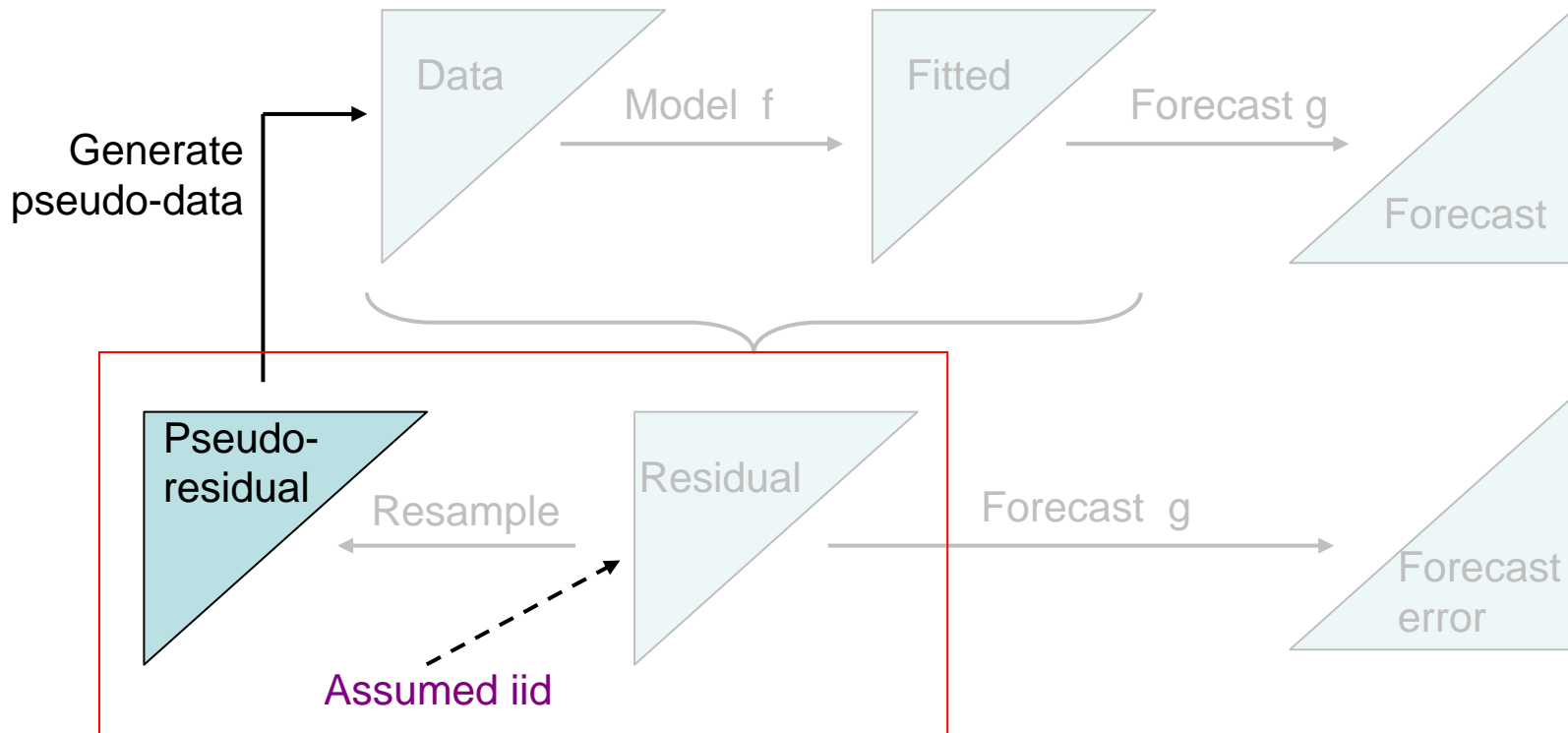


Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

Bootstrap



Reserving for General Insurers

– Current Challenges and Future Opportunities

SEMINAR



Institute of Actuaries of Australia

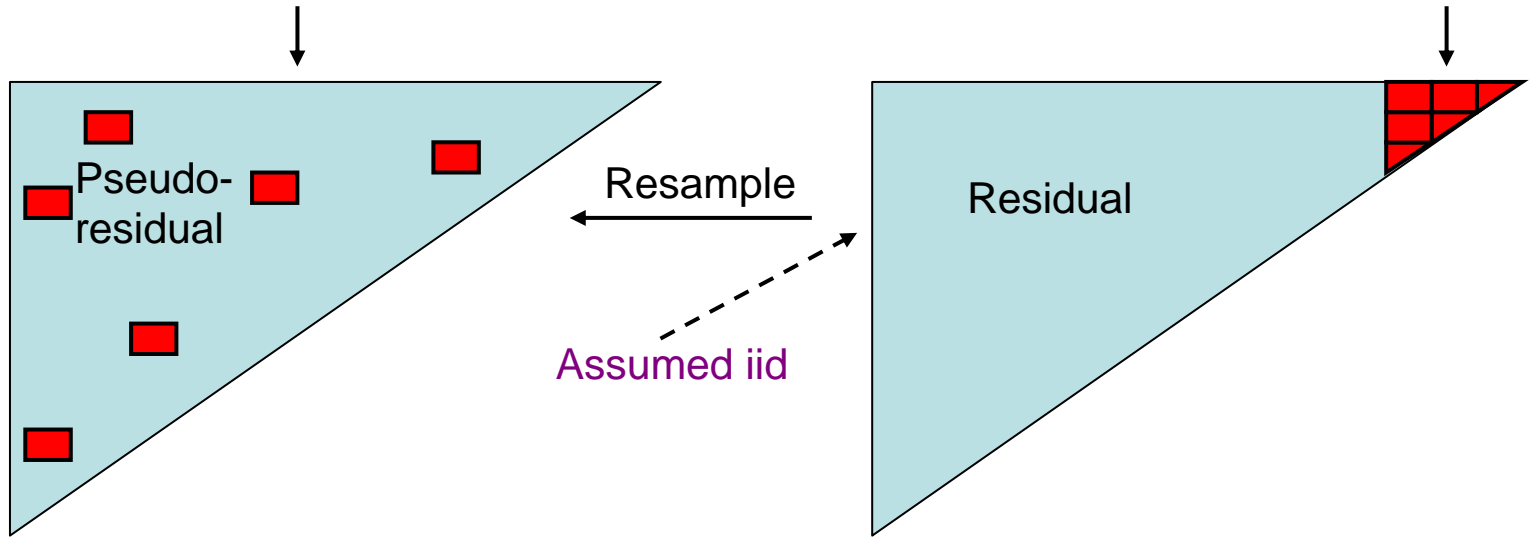
Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

What happens when residuals not iid? - example

Residuals assume more influential positions – can distort model and forecast

Actually large residuals



Reserving for General Insurers

– *Current Challenges and Future Opportunities*

SEMINAR



Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

Conclusion 4

- Particular care is needed to ensure that model residuals are consistent with iid assumption if ludicrous bootstrap results are to be avoided

Reserving for General Insurers

– Current Challenges and Future Opportunities

SEMINAR



Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

Individual claim reserving and Statistical case estimation

Reserving for General Insurers

- Current Challenges and Future Opportunities

SEMINAR



Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

Reserving data treatment

Raw data

Claim 1
Claim 2
Claim 3
:
:
:
Claim n

Date of accident
Date of notification
Age
Gender
Income
etc

Reserving for General Insurers

- Current Challenges and Future Opportunities

SEMINAR



Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

Reserving data treatment

Raw data

Claim 1
Claim 2
Claim 3
:
:
:
Claim n

Summary data

Accident period
Development period

Information lost

Reserving for General Insurers

- Current Challenges and Future Opportunities

SEMINAR

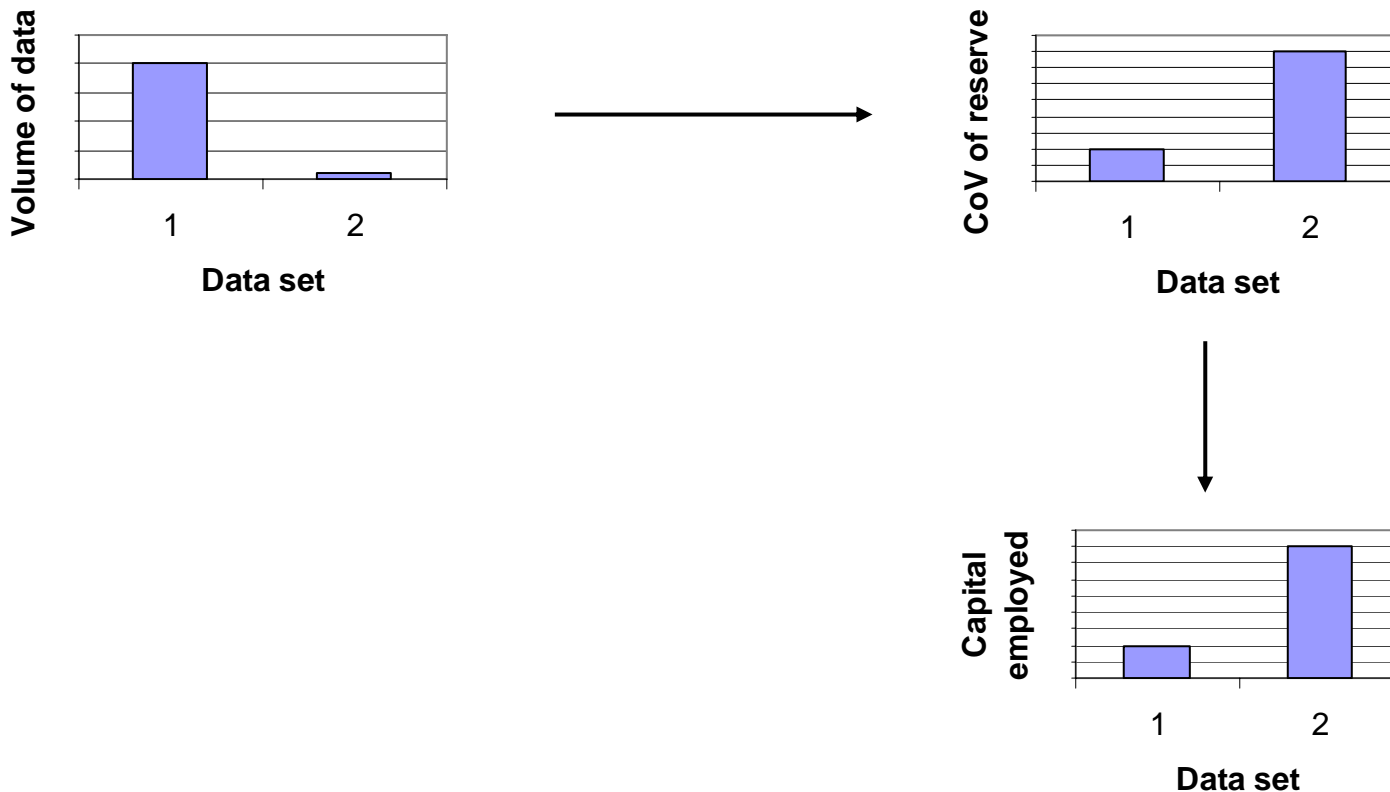


Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

Why does quantity of data matter?



Reserving for General Insurers

– *Current Challenges and Future Opportunities*

SEMINAR



Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

Individual claim modelling

- Data vector Y
- Model $Y=f(\beta)+\varepsilon$
- Let components Y_i of Y relate to individual claims
 - Y_i denotes some outcome for the i -th claim, e.g. finalised size, paid to date, etc.
- Call this model an **individual claim model**
- Call a reserve based on such a model an **individual claim reserve**

Reserving for General Insurers

– Current Challenges and Future Opportunities

SEMINAR



Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

Example

Y_i = finalised individual claim size

$Y_i \sim \text{Gamma}$

$E[Y_i]$

= exp {function of operational time

+ function of accident period (legislative change)

+ function of finalisation period (superimposed inflation

+ joint function (interaction) of operational time & accident period
(change in payment pattern attributable to legislative change)}

Discussion in Taylor & McGuire (2004)

Reserving for General Insurers

- Current Challenges and Future Opportunities

SEMINAR



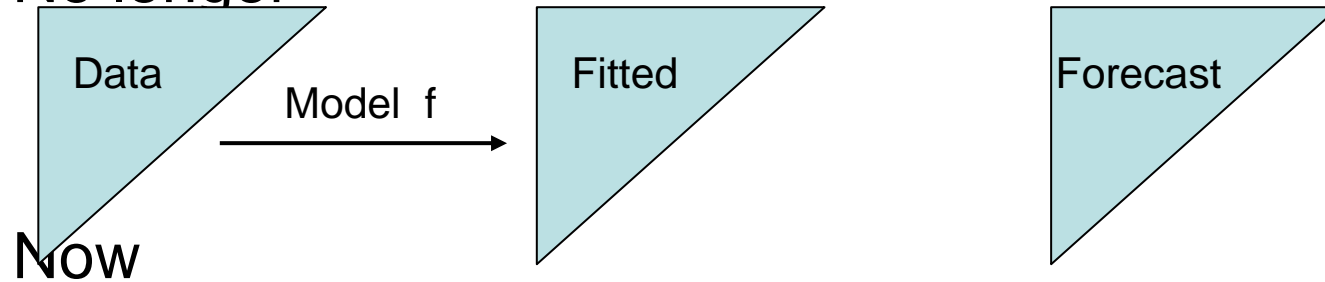
Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

Pictorially

No longer



Claim 1
Claim 2
Claim 3
:
:
:
Claim n

Model
 $Y=f(\beta)+\varepsilon$

Claim 1
Claim 2
Claim 3
:
:
:
Claim n

Forecast
 $g(\hat{\beta})$

Forecast (reserve)

Reserving for General Insurers

– Current Challenges and Future Opportunities

SEMINAR

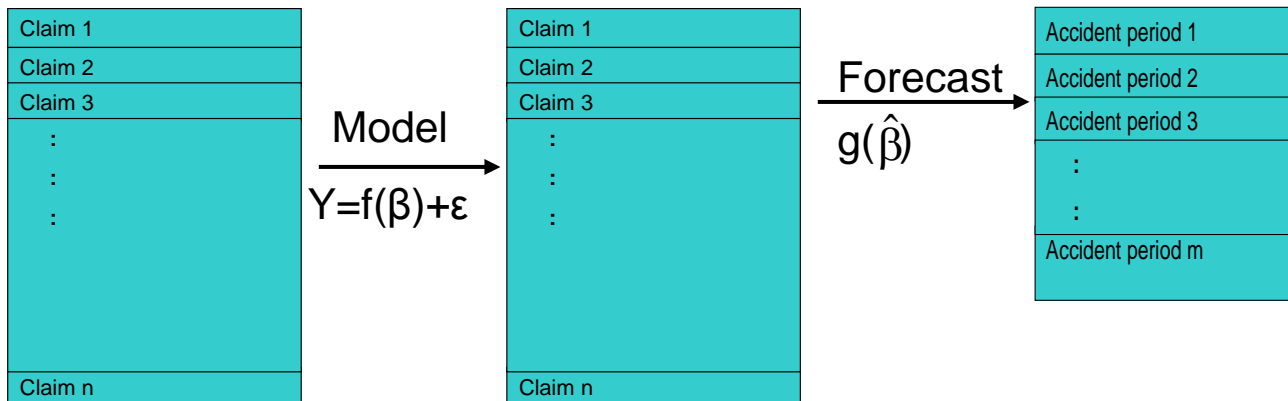


Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

For example



Reserving for General Insurers

– Current Challenges and Future Opportunities

SEMINAR



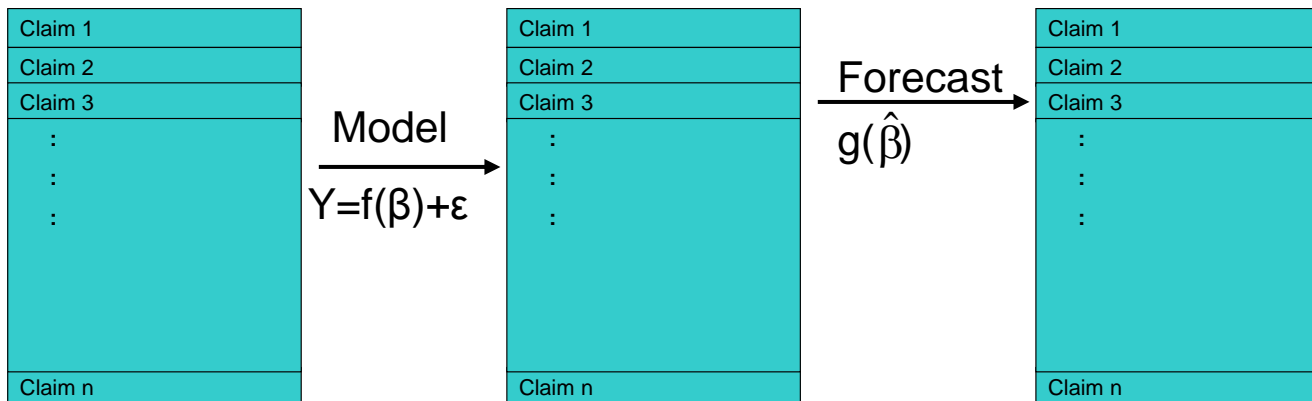
Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

Alternatively

Special case of individual claim reserving – **statistical case estimation**



Reserving for General Insurers

– Current Challenges and Future Opportunities

SEMINAR



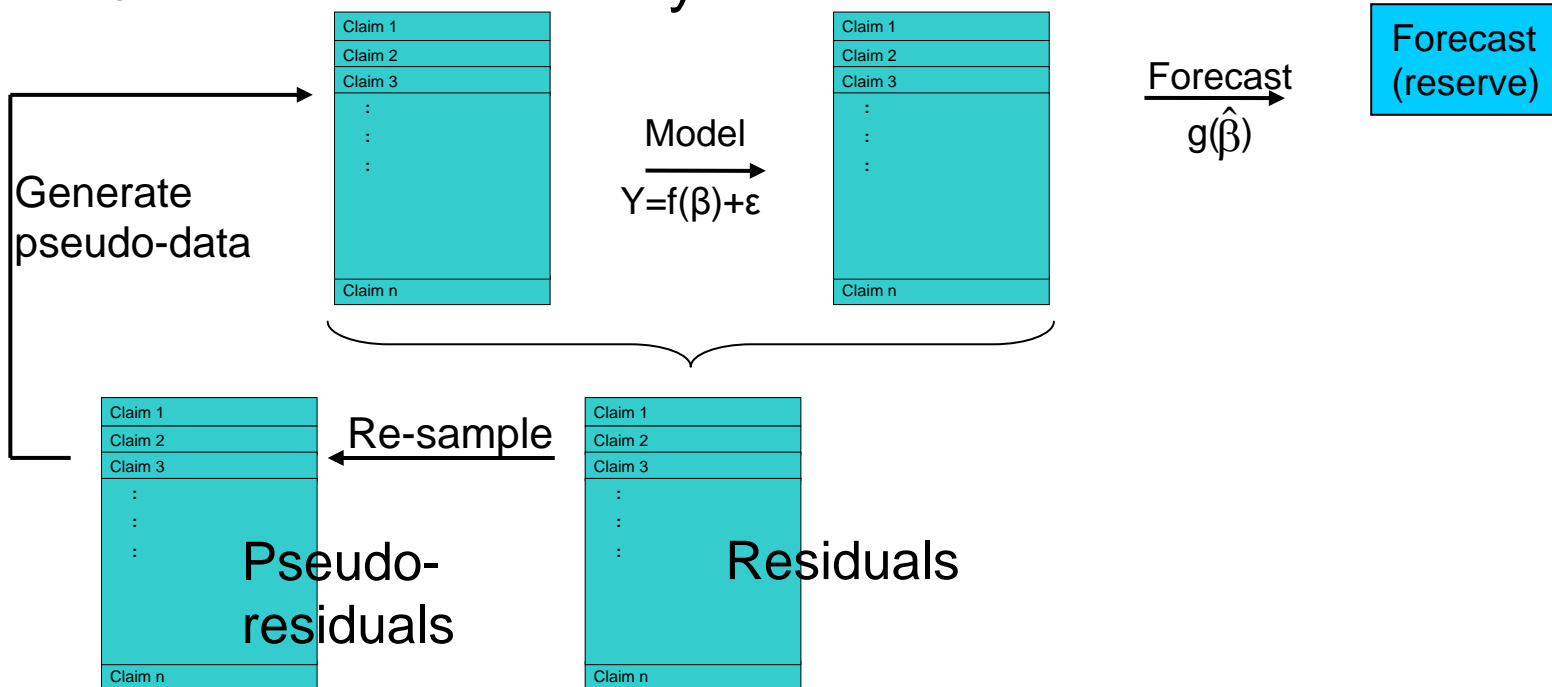
Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

Can bootstrap individual claim reserve

Just in the usual way



Reserving for General Insurers

– Current Challenges and Future Opportunities

SEMINAR



Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

Adaptive reserving

Reserving for General Insurers

– *Current Challenges and Future Opportunities*

SEMINAR



Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

Static and dynamic models

- Return for a while to models based on aggregate (not individual claim) data
- Model form is still $Y=f(\beta)+\varepsilon$
- Example
 - i = accident quarter
 - j = development quarter
 - $E[Y_{ij}] = a j^b \exp(-cj) = \exp [\alpha + \beta \ln j - \gamma j]$
 - (Hoerl curve PPCI for each accident period)

Reserving for General Insurers

– *Current Challenges and Future Opportunities*

SEMINAR



Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

Static and dynamic models (cont'd)

- Example

$$E[Y_{ij}] = a j^{\beta} \exp(-c_j) = \exp[\alpha + \beta \ln j - \gamma_j]$$

- Parameters are fixed
- This is a **static model**

But parameters α, β, γ may vary (evolve) over time, e.g. with accident period

Then

- $E[Y_{ij}] = \exp[\alpha(i) + \beta(i) \ln j - \gamma(i) j]$
- This is a **dynamic model**, or **adaptive model**

Reserving for General Insurers

– Current Challenges and Future Opportunities

SEMINAR



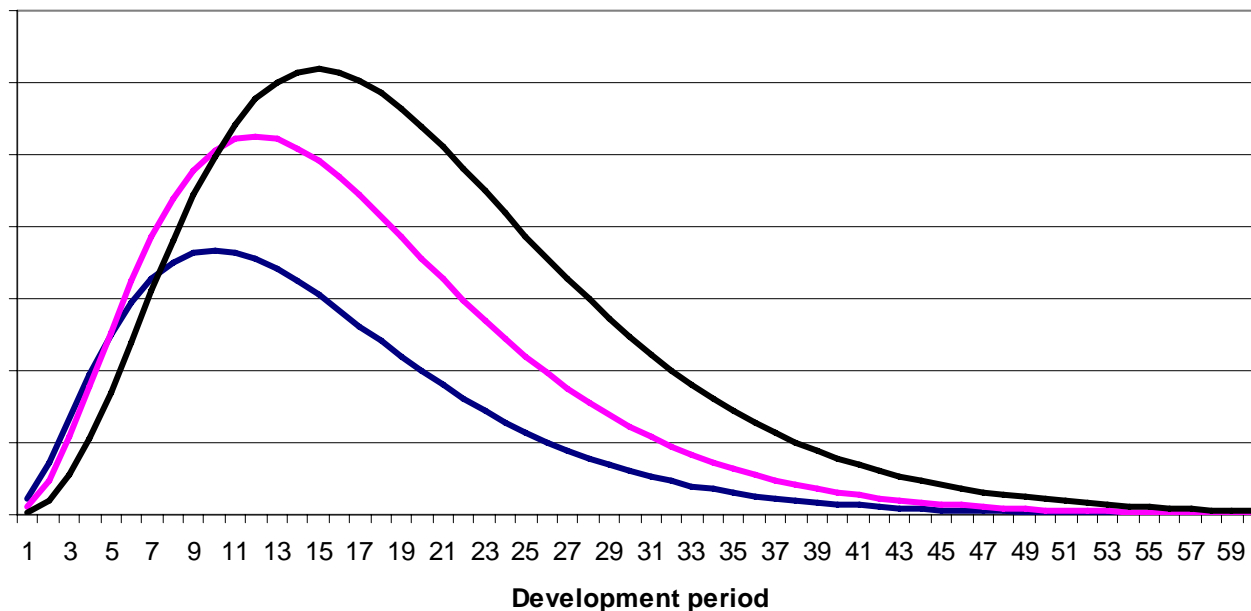
Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

Illustrative example of evolving parameters

Separate curves represent different accident periods



Reserving for General Insurers

– Current Challenges and Future Opportunities

SEMINAR



Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

Formal statement of dynamic model

- Suppose parameter evolution takes place over accident periods
- $Y(i) = f(\beta(i)) + \varepsilon(i)$ [observation equation]
- $\beta(i) = u(\beta(i-1)) + \xi(i)$ [system equation]



Some function



Centred stochastic perturbation

- Let $\hat{\beta}(i|s)$ denote an estimate of $\beta(i)$ based on only information up to time s

Reserving for General Insurers

– *Current Challenges and Future Opportunities*

SEMINAR

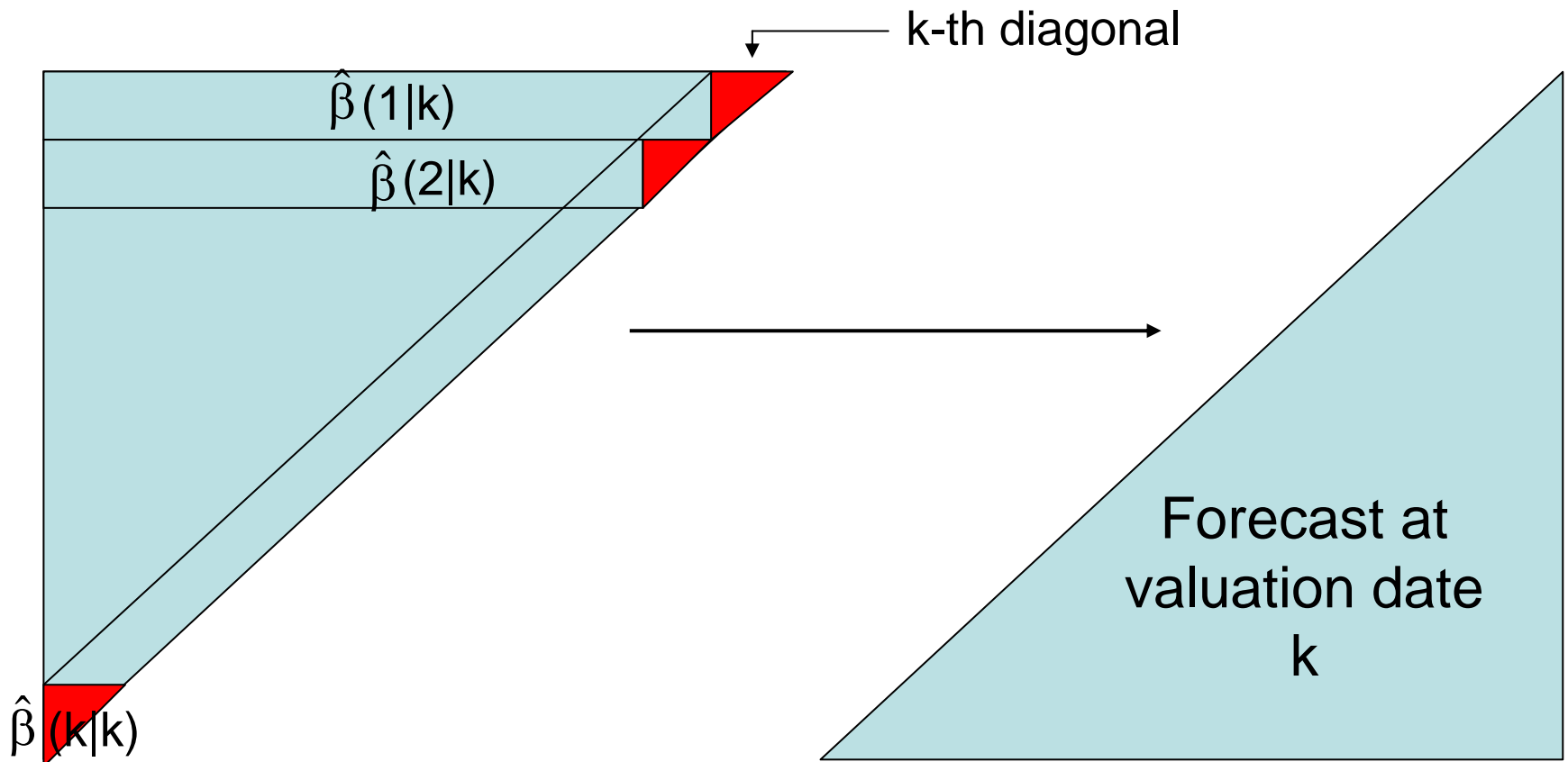


Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

Adaptive reserving



Reserving for General Insurers

– *Current Challenges and Future Opportunities*

SEMINAR



Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

Adaptive reserving (cont'd)

- Reserving by means of an adaptive model is **adaptive reserving**
- Parameter estimates evolve over time
- Fitted model evolves over time
- The objective here is “robotic reserving” in which the fitted model changes to match changes in the data
 - This would replace the famous actuarial “judgmental selection” of model

Reserving for General Insurers

– *Current Challenges and Future Opportunities*

SEMINAR



Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

Special case of dynamic model: DGLM

- $Y(i) = f(\beta(i)) + \varepsilon(i)$ [observation equation]
- $\beta(i) = u(\beta(i-1)) + \xi(i)$ [system equation]
- Special case:
 - $f(\beta(i)) = h^{-1}(X(i) \beta(i))$ for matrix $X(i)$
 - $\varepsilon(i)$ has a distribution from the exponential dispersion family
- Each observation equation denotes a GLM
 - Link function h
 - Design matrix $X(i)$
- Whole system called a **Dynamic Generalised Linear Model (DGLM)**

Reserving for General Insurers

– Current Challenges and Future Opportunities

SEMINAR



Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

Special case of DGLM: Kalman filter

- $Y(i) = f(\beta(i)) + \varepsilon(i)$ [observation equation]
- $\beta(i) = u(\beta(i-1)) + \xi(i)$ [system equation]
- Special case:
 - $f(\beta(i)) = h^{-1}(X(i) \beta(i))$ for matrix $X(i)$
 - $\varepsilon(i)$ has a distribution from the exponential dispersion family
- Further specialised
 - $h(.) = \text{identity function}$
 - So $f(.)$ is linear
 - $u(.)$ is linear
 - $\varepsilon(i), \xi(i) \sim N(0, .)$
 - This is the model underlying the **Kalman filter** (see De Jong & Zehnwirth, 1983)

Reserving for General Insurers

– Current Challenges and Future Opportunities

SEMINAR



Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

Form of Kalman filter

- Let $\hat{Y}(i|s)$ be a fitted value, or forecast, of $Y(i)$ on the basis of data to time s
- Take $\hat{Y}(i|s) = X(i) \hat{\beta}(i|s)$
- Kalman filter estimates

$$\hat{\beta}(i|i) = \hat{\beta}(i|i-1) + K(i) [Y(i) - X(i) \hat{\beta}(i|i-1)]$$



Kalman gain
(credibility) matrix

Reserving for General Insurers

– *Current Challenges and Future Opportunities*

SEMINAR



Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

Implementation of DGLMs

- The restrictions of the Kalman filter may not always be convenient
 - Linear relation between response variate and covariates
 - Normal distribution of claim observations
- Implementation of a more general DGLM is more difficult
- Can be done using an MCMC (Markov Chain Monte Carlo) approach
- Would be useful to have a simple updating formula similar to that of the Kalman filter (a GLM filter)
 - See Taylor, 2005

Reserving for General Insurers

– *Current Challenges and Future Opportunities*

SEMINAR



Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

Bootstrapping DGLMs

- Recursive nature of the GLM filter creates correlations between residuals
- So conventional bootstrapping is wrong
 - It assumes independence between residuals
- Necessary to modify the bootstrap to take account of the correlations
 - **Say how**
 - See Stoffer & Wall (1991)



Reserving for General Insurers

– Current Challenges and Future Opportunities

SEMINAR



Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

Adaptive individual claim reserving

Reserving for General Insurers

– *Current Challenges and Future Opportunities*

SEMINAR

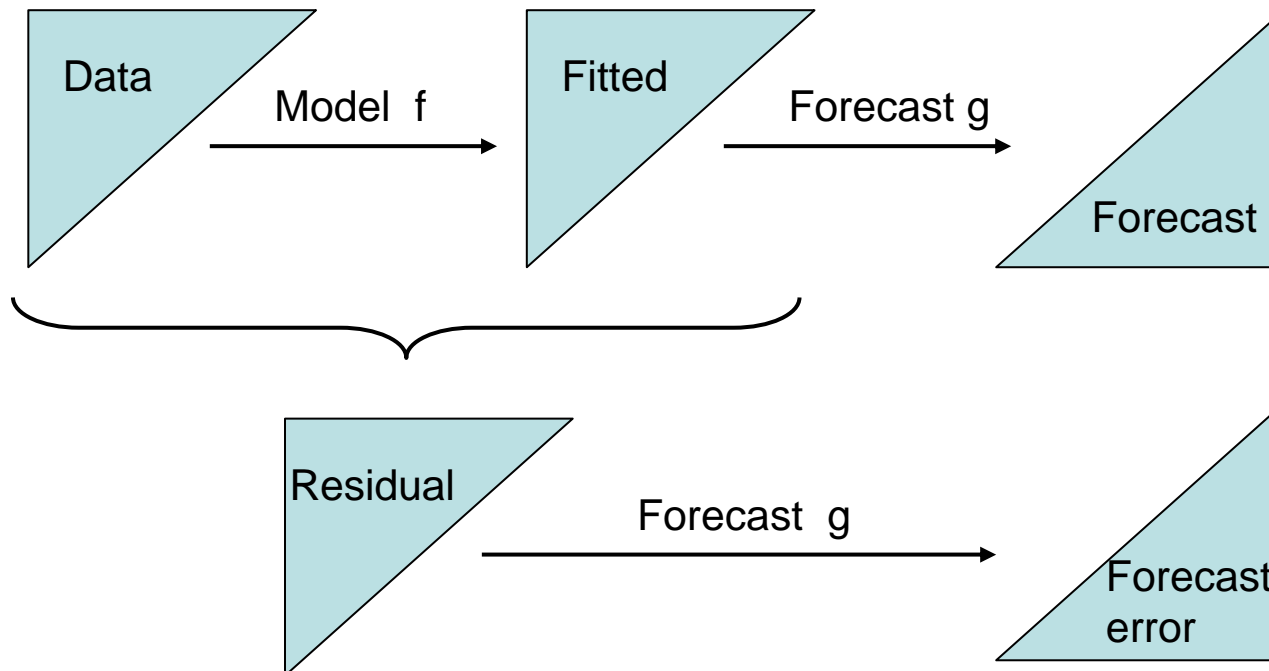


Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

We began with...



Reserving for General Insurers

– *Current Challenges and Future Opportunities*

SEMINAR

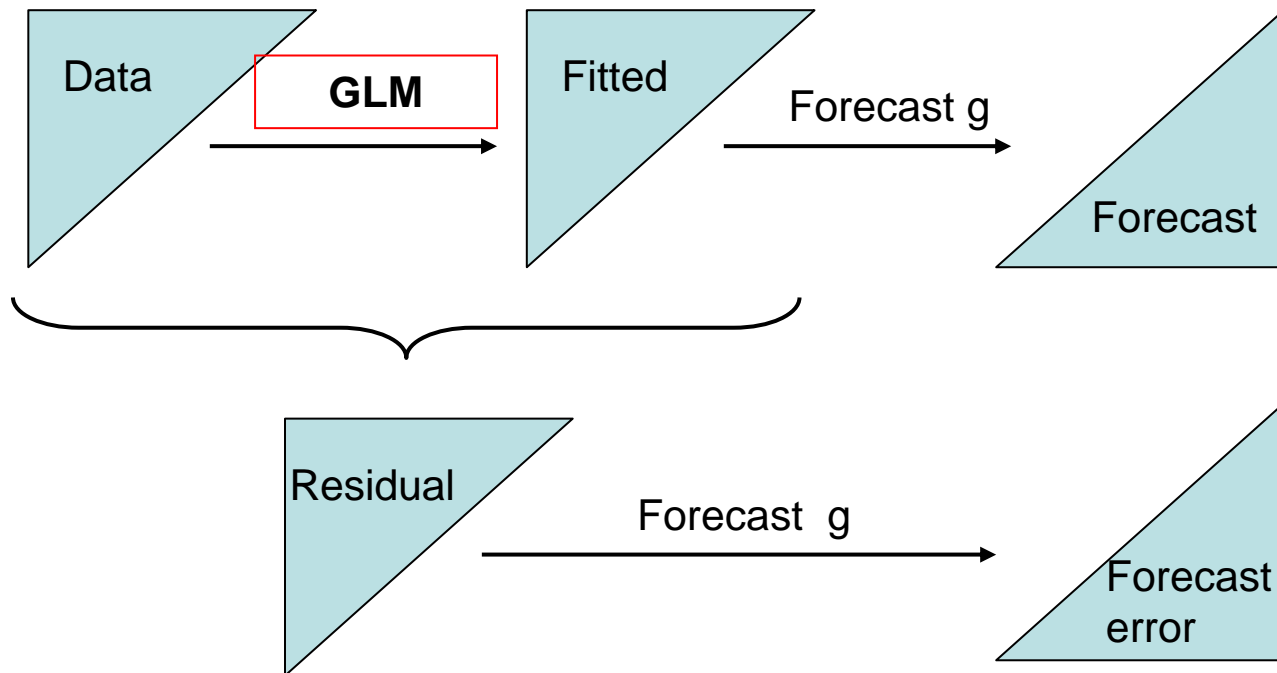


Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

moved to **GLM** modelling...



Reserving for General Insurers

– Current Challenges and Future Opportunities

SEMINAR

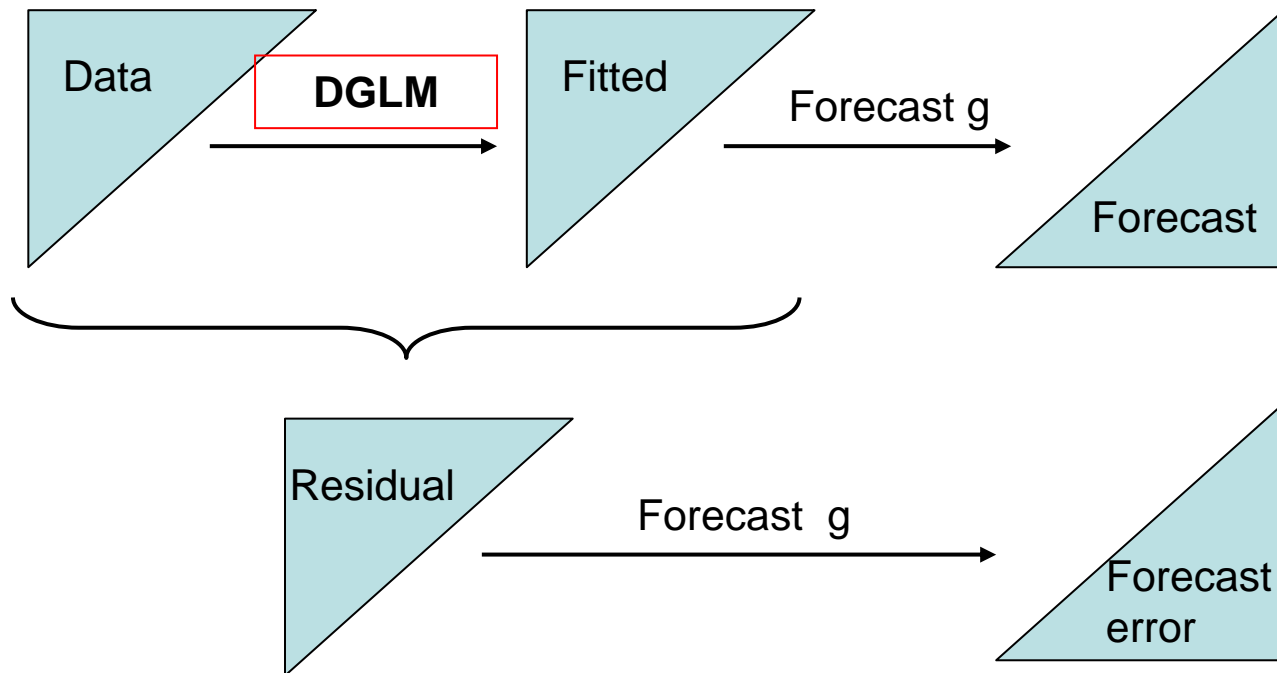


Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

changed to **adaptive GLM**
modelling...



Reserving for General Insurers

- Current Challenges and Future Opportunities

SEMINAR

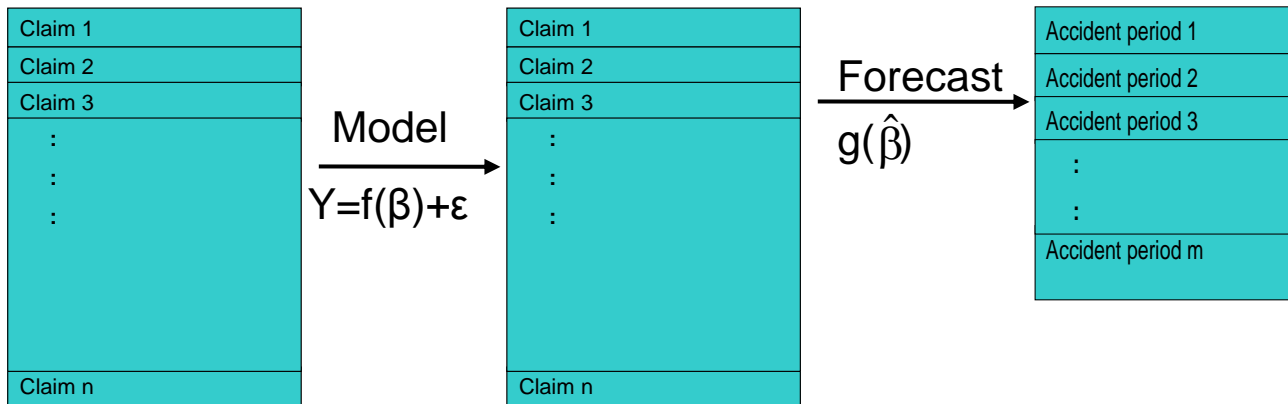


Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

also considered **individual claim**
modelling...



Reserving for General Insurers

- Current Challenges and Future Opportunities

SEMINAR

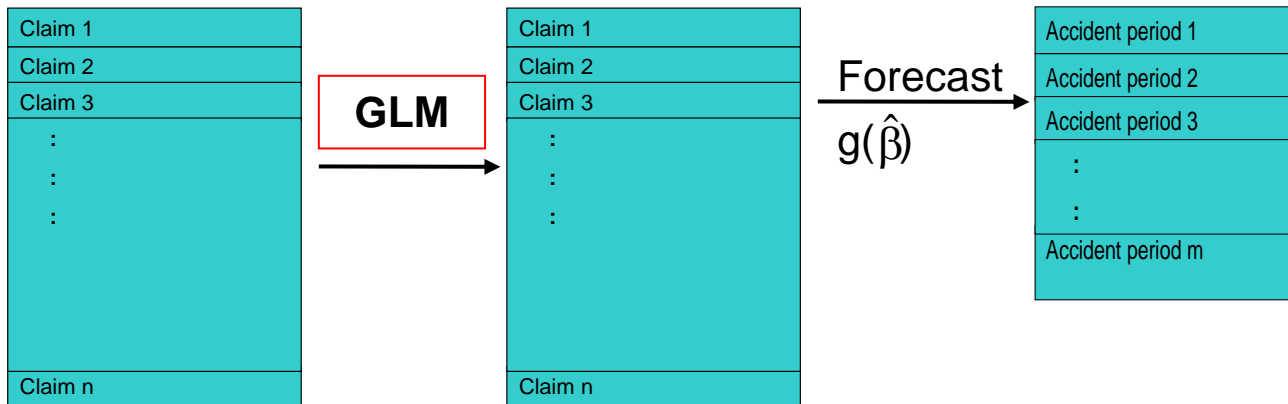


Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

which can be individual claim **GLM** modelling...



Reserving for General Insurers

– Current Challenges and Future Opportunities

SEMINAR

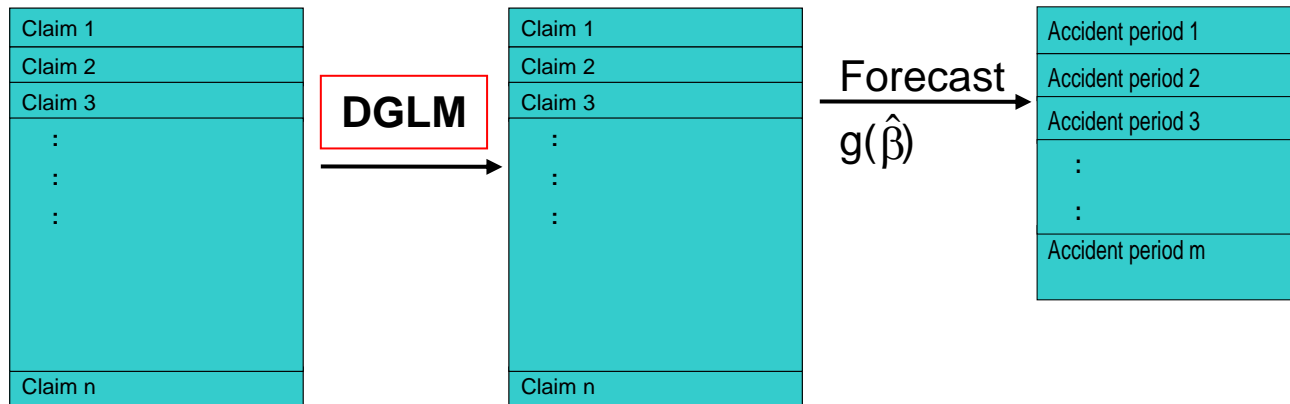


Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

and could be **adaptive** individual claim GLM modelling...



Reserving for General Insurers

– *Current Challenges and Future Opportunities*

SEMINAR



Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

References

- De Jong P & Zehnwirth B (1983). Claims reserving state space models and the Kalman filter. **Journal of the Institute of Actuaries**, 110, 157-181.
- O'Dowd C, Smith A & Hardy P (2005). A framework for estimating uncertainty in insurance claims cost. **XVth General Insurance Seminar**, Institute of Actuaries of Australia.
- Stoffer D S & Wall K D (1991). Bootstrapping state-space models: Gaussian maximum likelihood estimation and the Kalman filter. **Journal of the American Statistical Association**, 86, 1024-1033
- Taylor G (2005). Second order Bayesian revision of a generalised linear model. Available at www.economics.unimelb.edu.au/actwww/wps2005/No125.pdf
- Taylor G & McGuire G (2004). Loss reserving with GLMs: a case study. **Casualty Actuarial Society 2004 Discussion Paper Program**, 327-392.

Reserving for General Insurers

– Current Challenges and Future Opportunities

SEMINAR



Institute of Actuaries of Australia

Friday, 22 September 2006

SHANGRI-LA HOTEL 176 CUMBERLAND ST, THE ROCKS, SYDNEY

Reserving methods: future trends

Greg Taylor

Taylor Fry Consulting Actuaries

University of Melbourne

University of New South Wales