

Change • Challenge • Opportunity

Injury & Disability Schemes Seminar



12 - 14 November 2017 • Sofitel • Brisbane





ACC – Integrity Services

Using Analytics to Manage
Integrity Risk



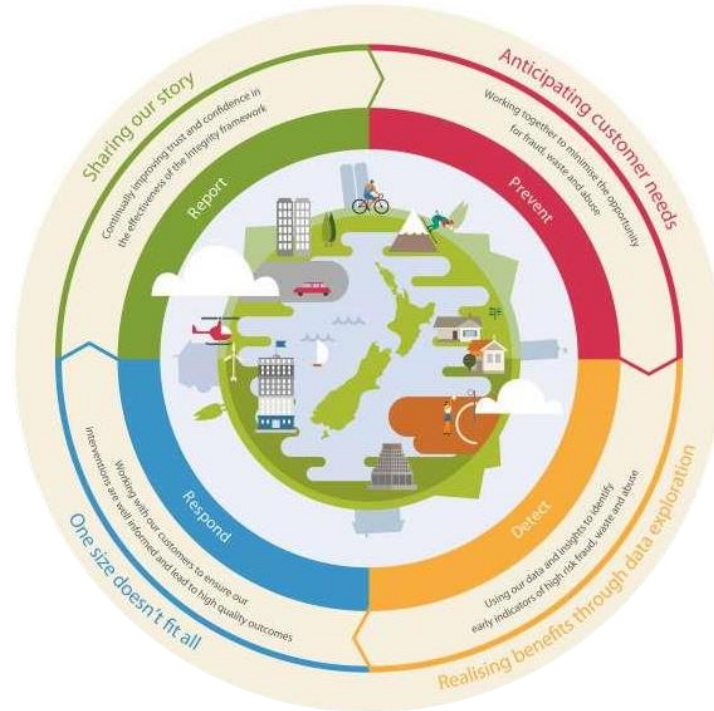
Who are ACC



How the money is used

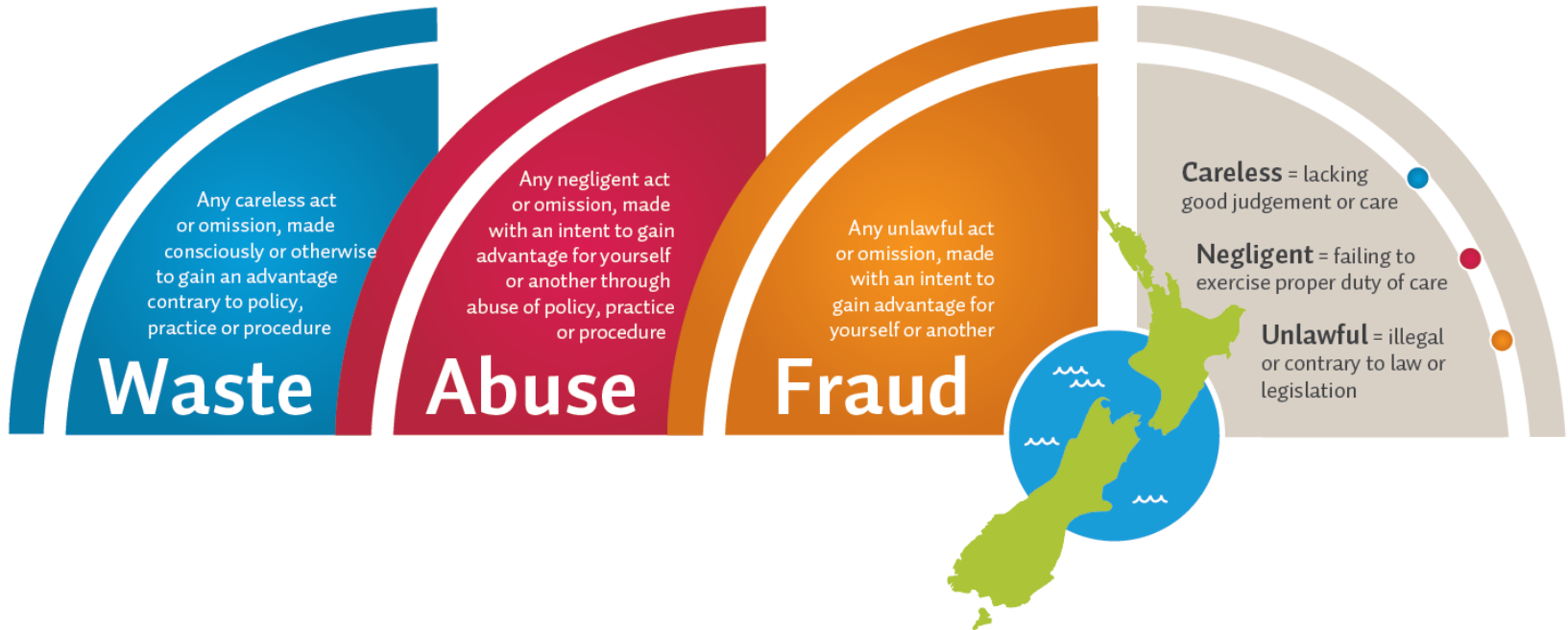


Integrity Services Framework





BUSINESS STRATEGY



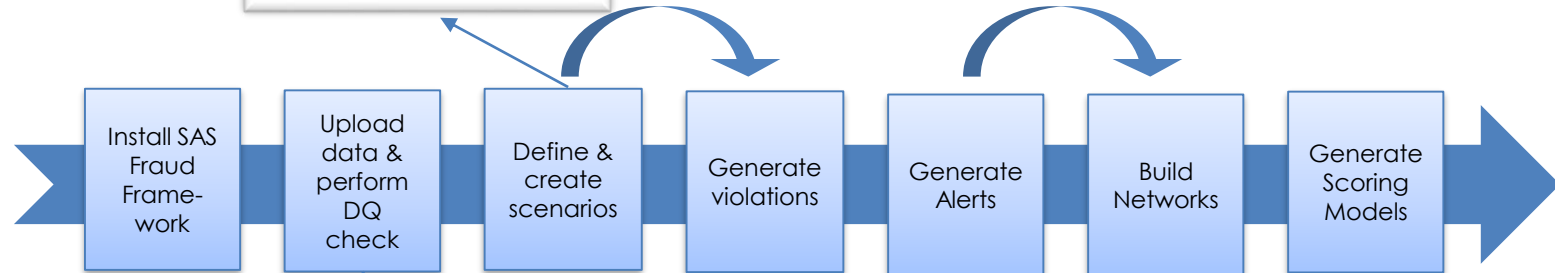


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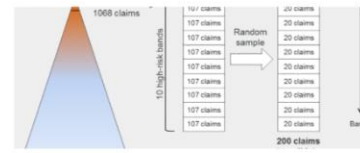
Hybrid Model



D/D/Q



Prioritize Alerts





What we Found

Characteristic	N
Number of Scenarios Proposed	73
Number of Scenarios Shortlisted	36
Number of Scenarios Developed	26
Number of scenarios used in scoring model	19

Metric	Value
Number of scenarios in scoring model	19
Number of Violations	642K
Number of provider alerts	11K
Total number of providers	20K
Number of claimants	2M
Total Opportunity (NZ\$)	\$128M
Mean Alert Score (Provider)	75/1000
Mean Alert Score (Claimant)	124/1000

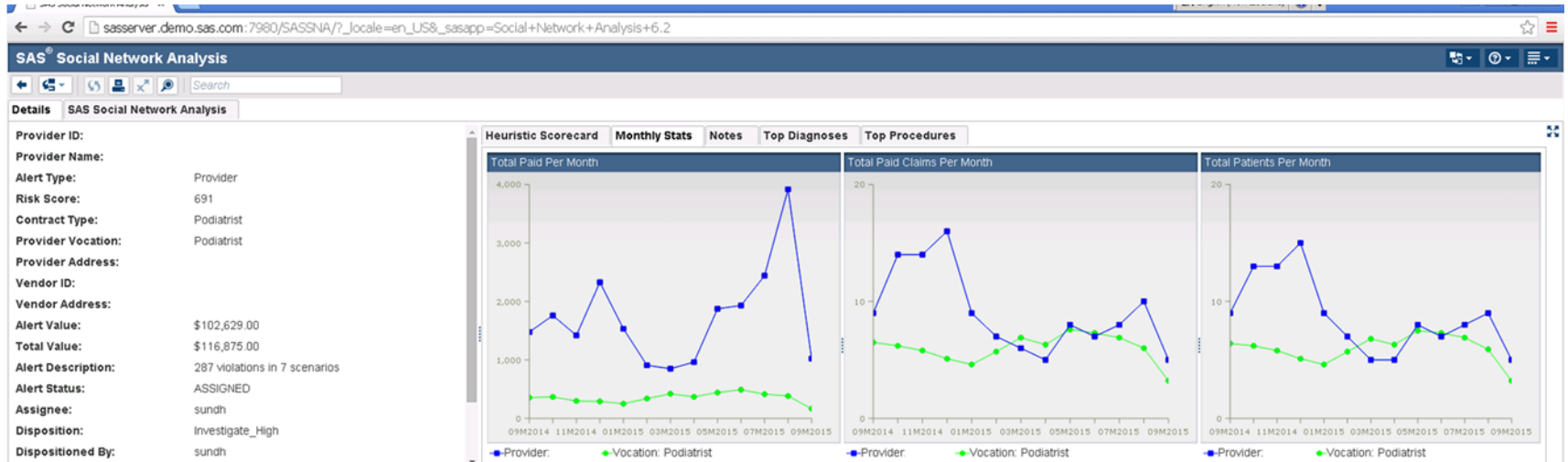


Critical Success Factors



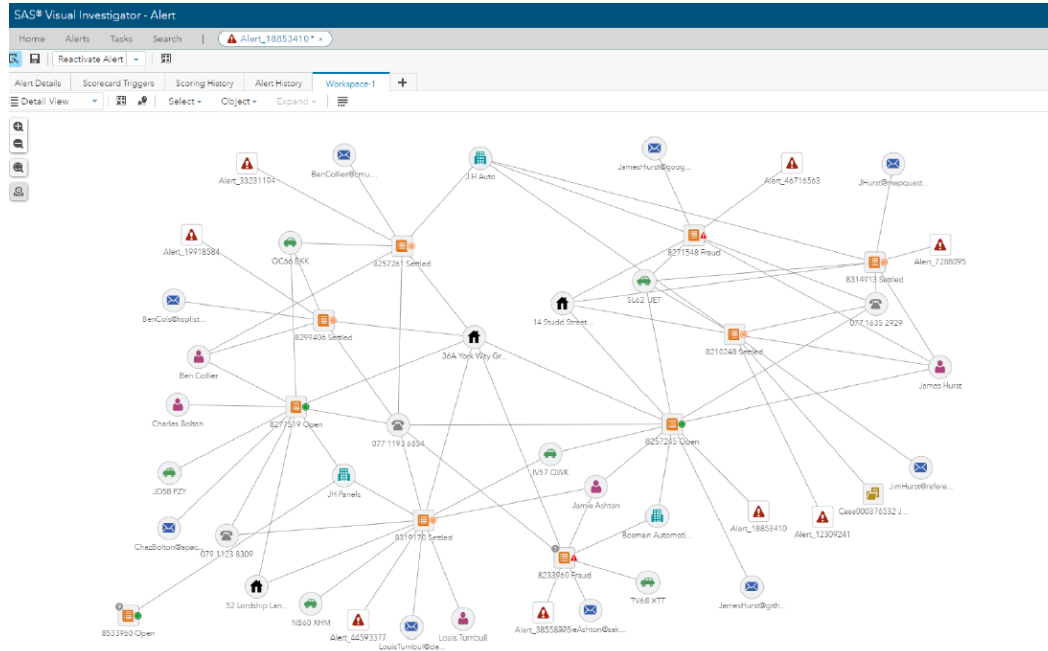


Case Study





Social Network Analysis





What we've learnt



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Questions?