

# Injury Schemes Seminar

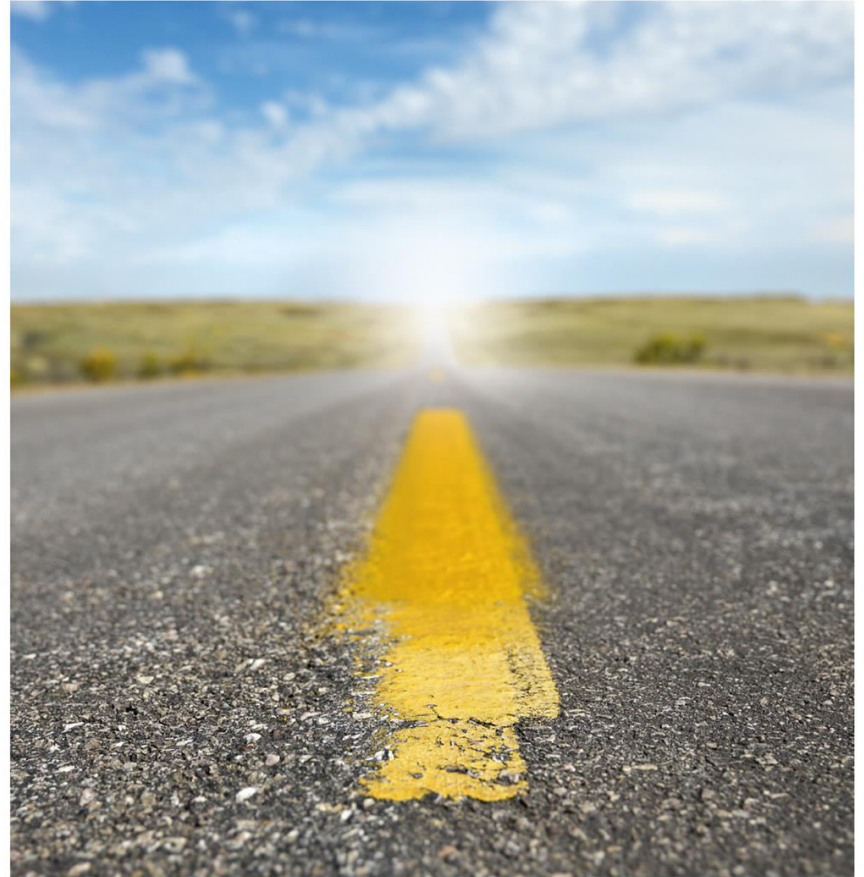
**Road to Recovery**



**Actuaries  
Institute**

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# South Australia – Return to Work scheme

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*This presentation has been prepared for the Actuaries Institute 2015  
Injury Schemes Seminar.*

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## South Australia – by the numbers

2013

**\$1.366b** unfunded liability  
**63.7%** funding ratio  
**2.75%** average premium rate  
**3.34%** break even premium

**\$370m** surplus  
**114.3%** funding ratio  
**1.95%** average premium rate  
v **34%** people requiring IS (14/15)

2015

## So how did we do it?

- **Firstly**, we had to admit our faults
  - worst performing scheme in Australia
  - most expensive
  - worst health and return to work outcomes
- **Secondly**, knock down the house and rebuild
  - the Scheme
  - our products and services.



## What were our critical success factors?

1. Brave Minister who gets it (smart legislative reform)
  - Build the right house (\$992m release – single point in time correction)
2. Moved from a passive to an active management footing
  - right people with the right experience to lead the change
  - Board that supports your ideas and direction
  - better use of the rich data to identify and manage our risks
3. Realise we too had to change (our service reform)
  - How can I help you?
  - Mobile case management and early intervention (\$723m release)
  - Focus on underwriting not just premium collection

## What's next?

Goal = **affordable scheme** that delivers **better health and return outcomes**

- We've had a 30% improvement, largely through:
  - active management and early intervention
  - legislative reform single point in time correction
- We need another 30% improvement to be competitive
  - mobile case management / early intervention
  - risk management and premium underwriting
  - smarter regulation.

