



GI Glimpse

Actuaries Institute • Sydney
Tuesday 1 August 2017





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Keynote Address

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*This presentation has been prepared for the Actuaries Institute 2016 GI Glimpse Seminar.
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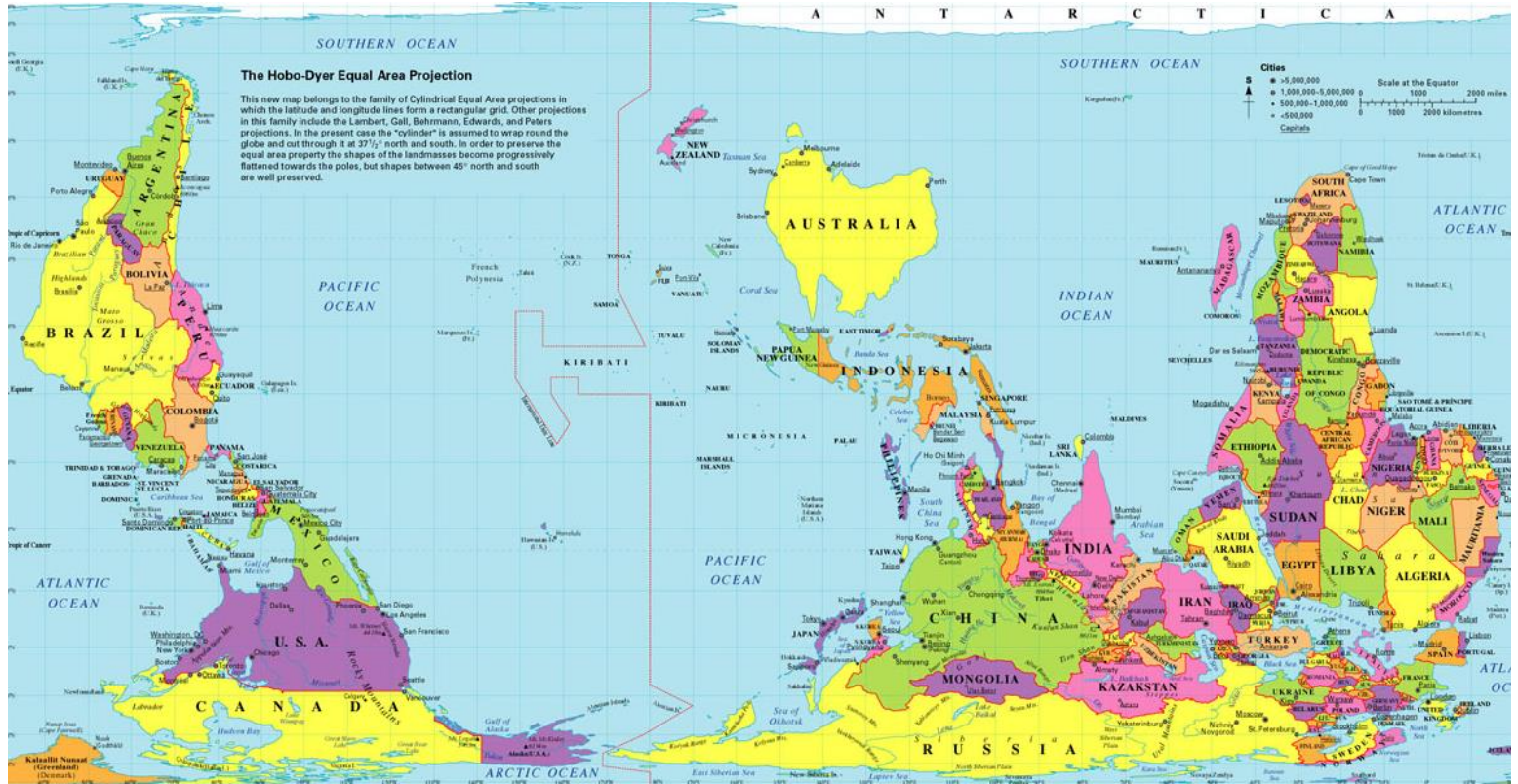
Hardening soft skills

- My background
- Making the transition from a technical role to one that is more influential
- Experience in boardrooms and being on a board
- The value of networks
- Importance of soft skills and how to master them in your actuarial career
- Balancing work and the rest of your life

The demise of HIH 2001



A map of the real world



Japanese Tsunami 2011



CommonwealthBank





Board papers – My top 10 things

1. Paper on time!
2. Key implications
3. Context provided
4. Concise wording
5. Precise wording
6. Definitions shown (if needed)/ Abbreviations in full (first mention)
7. Tables of results at high level, row and column totals, comparison to last time, comparison to expected
8. Comments beneath tables and graphs reflect insights
9. Clear subdivisions of data
10. Attention paid to punctuation, spelling, grammar



Key soft skills

- Listen
- Catch the eye of the leader
- Think about how to state your contribution
- Make a clear statement
- Be willing to change approach after hearing thoughts of others
- Always respond to and follow up emails
- Always thank people for meeting with you
- Tips on presentations



What is valuable

- Being in client and team meetings
- Being on Institute Committees and Taskforces
- Presenting at Seminars
- Your personal network
- Being on the other side of the Boardroom table